

RJC Monitoring and Evaluation Program Monthly Indicators Report (MIR) – November 2011

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Responsible
Jewellery
Council

The RJC Monthly Indicators Report (MIR) updates selected quantitative indicators each month to regularly inform Members and stakeholders on impacts and progress. For more information see the RJC Monitoring & Evaluation Plan: <http://www.responsiblejewellery.com/monitoring.html>

Indicator	Baseline	November 2011	Trend
Growth in RJC Membership	July 2005: 14 Members	351 Members	Average growth of 4.4% per month since July 2005.
Estimated Annual Sales of Commercial Members	January 2010: £21.8 billion	£27.0 billion [^]	23% increase since January 2010 [^]
Increase in RJC Certifications	September 2010: First Certification	79 Certified Members	Average monthly growth of 39.9%
Accredited Auditors	July 2010: First Accredited Auditing Firm 50 Accredited Auditors	7 Accredited Auditing Firms 200 Accredited Auditors	Average growth of 13.8% per month since July 2010.
Training participation	October 2009: Training launched	Members Modules delivered: 125 Total no. Participants: 648* Auditors Modules delivered: 76 Total no. Participants: 600*	46% of RJC Members have one or more employees who have attended one or more training sessions since launch of webinar training. Auditor training is compulsory.
Complaints Mechanism processes	September 2010: Complaints Mechanism launched	0 complaints received	No data to report yet.

[^] Note - Total sales updated quarterly to protect Member data confidentiality. * Note – Training participants can attend multiple sessions.

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