

Responsible Sourcing: How the new RJC Code of Practices and key industry initiatives support a responsible supply chain

JCK Las Vegas 30 May 2014

Agenda



Introduction by

- · Yancy Weinrich, Vice President for Luxury by JCK and JCK shows Welcome by
- · James Courage, RJC Chairman and PGI Chief Executive Officer Introduction and panel moderation
- · Catherine Sproule, RJC Chief Executive Officer, Interim Speakers
- · Fiona Solomon, RJC Director Standards Development
- · Larry Drummond, President, Corporate Area VP Americas, Metalor Technologies USA Corporation
- · Mark Hanna, Chief Marketing Officer, Richline Group, Inc.
- · David Bouffard, Vice President, Corporate Affairs, Signet Jewelers Ltd
- · Marcelle Shoop, Principal Adviser, External Relations, Rio Tinto Diamonds
- · Jerry Ehrenwald, President and CEO, International Gemological Institute Q&A Session



Responsible Sourcing: How the new RJC Code of Practices and key industry initiatives support a responsible supply chain

Catherine Sproule RJC Chief Executive Officer, Interim







Mission, vision values – re-launched in 2013

RJC Vision

Our vision is a responsible world-wide supply chain that promotes trust in the global fine jewellery and watch industry.

RJC Mission

We strive to be the recognized standards and certification organization for supply chain integrity and sustainability in the global fine jewellery and watch industry.

RJC Values

We are respectful and fair. We practice honesty, integrity and accountability. We engage in open collaboration.



... and growing

Membership:

- 490 Members
- US\$47+ billion in annual relevant sales

Accredited Auditor firms:

• 13 firms

Certification:

• 350 Certified Members – growing daily



From mine to retail

- Mine to retail initiative for the jewellery supply chain, covering diamonds, gold and platinum group metals
 - Averaging 20% pa growth in total Membership over the last 5 years
 - Members from across the supply chain, including businesses large and small
- RJC Membership in the USA:
 - Total Members 78 companies = approx 22% of RJC
 Certified Members
 - Facilities covered by RJC Certification in USA: 2,902
 - Greatly value the commitment of these leading companies in the USA





Join a unique and global jewellery industry initiative that assures your customers that your products have been produced responsibly, and also

- Enhances your company reputation
- Ensures you operate to international best practices
- Ensures your business complies with international legislation
- Builds confidence with your customers
- Engages with global industry leaders
- Provides involvement in a transparent supply chain approach
- Supports commitment to sustainable development
- Benefits include complimentary training to Members
- Contributes to consumer confidence, globally *RJC has Certification documents available in 7 languages*





RJC Code of Practices 2013: Provenance claims and human rights due diligence

Fiona Solomon

Director – Standards Development





RJC CODE OF PRACTICES



GENERAL REQUIREMENTS



RESPONSIBLE SUPPLY CHAINS & HUMAN RIGHTS











COP 2013: Major new requirements

All Members

- Human Rights
- Reporting

If Applicable

- Sourcing from Conflict-Affected Areas
- Sourcing from Artisanal Mining
- Provenance Claims
- Grading and Appraisal

Mining Sector

- Free Prior and Informed Consent
- Mercury



New and Updated Excel Toolkits





Member Support Framework

New Training Modules

Regular Topic
Webinars

COP 2013

Workshops and Working Groups

Help Desk





RJC Code of Practices 2013

Provenance Claims

Training Module - Extracts



Key Elements

• Claims made about provenance are backed up with evidence • Required for all Members who make Provenance Scope Claims • Must be about origin, source or practices • Flexible - Member sets own criteria and process Auditor verifies systems are in place and compatible with the claim Applicability of the provision noted by the RJC in the Certification Information



Provenance Claims – COP requirements

<u>If making Provenance Claims, Members need systems that include:</u>

- Documented criteria or requirements that are compatible with claim/s
- Procedures for record-keeping and verification that these are met
- Controls to maintain material integrity, where applicable
- Training for relevant employees to ensure claim/s can be explained accurately
- Complaints or grievance mechanism, to manage any concerns/questions raised



Working to support harmonisation

- Flexibility of this COP provision has been designed to provide opportunity for harmonisation/support for other programs, including:
 - Due diligence programs eg OECD DDG, EU law
 - Compliance programs eg Signet Responsible Sourcing Protocol (SRSP), Dodd Frank
 - Country of origin programs
 - ASM programs and initiatives
 - Supply chain practices eg ISO/SA8000 standards
- This provides additional benefit from RJC Certification and reduce multiple audit burden, especially where there are multiple customers/users of this assurance





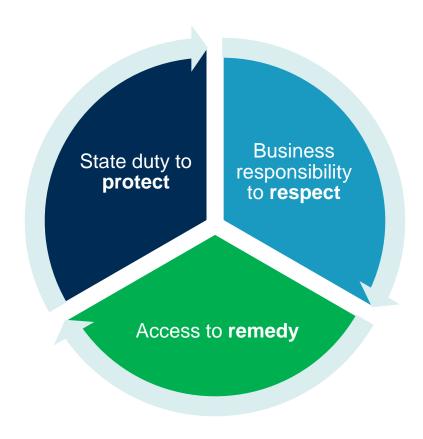
RJC Code of Practices 2013

Human Rights

Training Module - Extracts



UN Guiding Principles on Business and Human Rights (2011)





RJC Code of Practices 2013

- COP revision incorporates business responsibility to respect from UN Guiding Principles on Business and Human Rights.
 - Written policy on human rights (COP 6.1a)
 - Human Rights Due Diligence Process (COP 6.1b)
 - Remediation process, where this identifies human rights impacts (COP 6.1c)



Which Human Rights? RJC HRDD Toolkit

Labour Rights and Working Conditions •use the toolkit to confirm implementation of these core human rights-related COP requirements	Responsible Supply Chains and Human Rights •use the toolkit to review human rights risks with business partners and challenging situations	•consider how well human rights considerations have been integrated in business systems
General Employment Terms (COP 13)	Business Partners (COP 5)	Legal Compliance (COP 1)
Child Labour (COP 17)	Conflict-Affected Areas (COP 6.2)	Policy and Implementation (COP 2)
Forced Labour (COP 18)	Sourcing from Artisanal and Small-Scale Mining (COP 7)	Reporting (COP 3)
Freedom of Association and Collective Bargaining (COP 19)	Security (COP 11)	
Non-Discrimination (COP 20)	Other supply-chain specific risks	
Other business-specific risks		жжж.теаропациярстенегу.с енн



Key Messages

- The new and improved RJC COP provides the structure, tools and guidance for comprehensively addressing CSR in the jewellery supply chain
- New requirements on Provenance Claims will help provide rigour to B2B and consumer claims and reduce audit duplication for some
- New Human Rights requirements will help Members understand and address some of the more complex issues in their supply chain
- For those companies that are RJC Members thank you for your commitment, and for those considering joining this initiative – there is no better time!

Metalor Group: The responsible precious metals company worldwide

Role of refiners in assuring conflict-free gold — why RJC CoC, and cross-recognition of refiner audits



Swiss excellence

founded and headquartered in Switzerland



A unique knowhow in the refining, the management and the transformation of precious metals since 1852





A worldwide

presence in the US, South America, Europe and Asia with 32 sites in 17 countries



3 business units

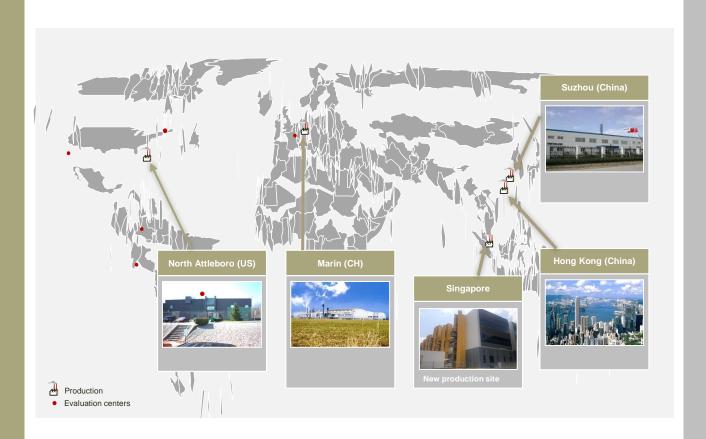
Metalor Refining

Metalor Advanced Coatings

Metalor Electrotechnics



The largest multi-site gold refiner in the world





Compliant business practices:

Insuring conflict-free gold

RJC (Responsible Jewellery Council)

Member of the UN Global Compact

Metalor cooperates with the OECD

Metalor is a founding member of the Swiss Better Gold Initiative

Supply chain due diligence policy

Finma's (Swiss Financial Market Supervisory Authority) Precious Metals Control and Money Laundering Acts

LBMA (London Bullion Market Association)















Compliant business practices:

Insuring conflict-free gold

Metalor's Green Gold and Responsible Refining program

SEC (US Securities and Exchange Commission)

Dodd-Frank

LBMA and LPPM referee

Responsible Sourcing: Critical at the Refiner level where all traceability can become lost









2014
Metalor USA is
the first LBMA
approved refiner
achieving RJC
CoC Mining
certification







Client focused

Collector, jewelry trade, or mining.

Investing in customizing the right solution for our clients



We give our clients

the ability to offer certified gold (and silver) with a certificate to prove it.

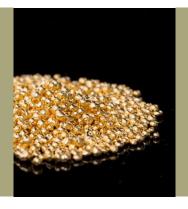
Giving them a leading edge over another source.





Proud to promote

responsible refining, safety, and conflict free material



As part of our values, we support global communities, environmental issues, human safety and human health.



RJC CoC

Setting us apart

Steers companies, shareholders, and employees to engage ethical practices

Helps shareholders and business partners to understand the company's principles and morals standards

Focuses a company to stay true to its social responsibilities

Encourages social efficiencies, particularly in regions where social awareness and values are inefficient

Builds a company's business reputation by advocating social awareness and encouraging others to do the same

Communicates the company's expectations to all business partners by demonstrating its commitment to social responsibilities



Metalor Group
The ethical precious
metals company

Thank you

Larry.drummond@metalor.com











RICHLINE GROUP

A Berkshire Hathaway Company

LEADERSHP.INTEGRITY.VISION

LEACH GARNER®







Did you ALWAYS consider your business and yourself ethical?

Did you EVER dream that our jewelry business would have so many regulations?

Did you EVER think that our jewelry business would have so many detractors?

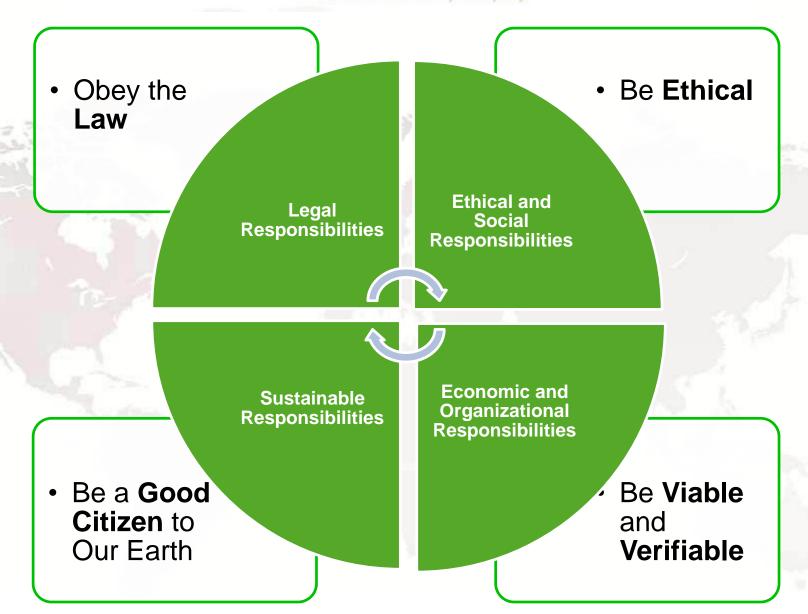
Do you OFTEN feel like ensuring compliance is a full-time, costly job?

Do you NOW have the people or resources on hand to keep pace?

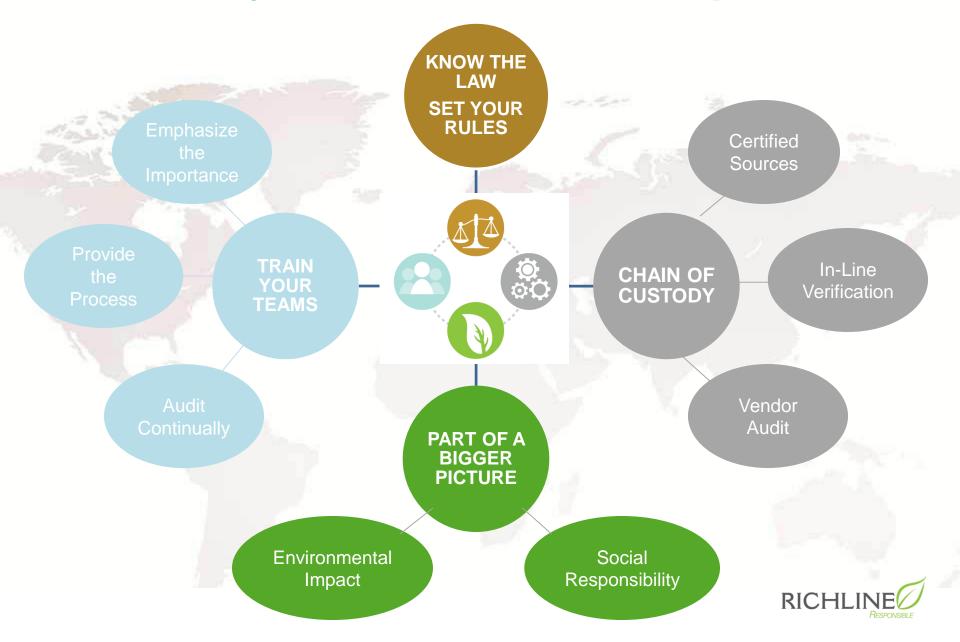


RICHLINE GROUP

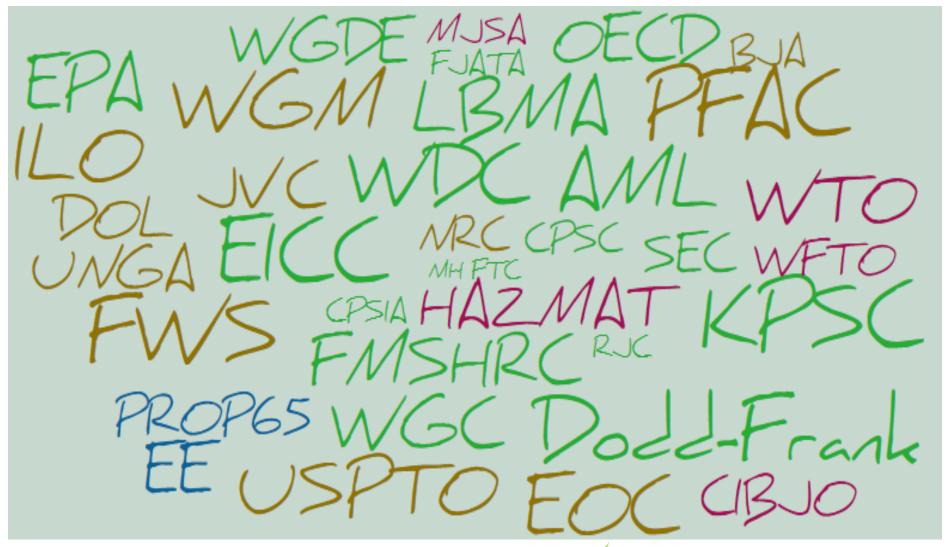
A Berkshire Hathaway Company



The Keys to Harmonized Compliance



Compliance Harmonization??





Starts With Getting it All in Focus!

WGDE MJSA FJATA OECD BJA EPA WGM LBMA PFAC ILO JVC WDC AML WTO EE **UNGA EICC NRC NHFTC CPSC SEC WFTO FWS RJC** CPSIA HAZMAT FMSHRC PROPP65 DODD-FRANK FOC



Conflict Minerals Compliance

RULES & REGULATIONS

DF SEC EU

GUIDELINES

OECD EICC JVC
LBMA WGC SRSP
MJSA RJC

Conflict Diamonds Compliance

RULES & REGULATIONS

KPCS WTO UNGA

GUIDELINES

WDC SRSP WGM RJC CIBJO IDMA JVC OECD



Social Compliance

RULES & REGULATIONS

ILO DOL NLRA

GUIDELINES

EOC FLA EE RJC CIBJO WFTO OECD



US Regulatory Compliance

RULES & REGULATIONS

FTC CUSTOMS AML CPSC USPTO

GUIDELINES

FJATA FWS CPSIA JVC FinCen OFAC PROP65

US Regulatory: OVER 500 Agencies Here



Health & Safety Compliance

RULES & REGULATIONS

EPA OSHA BJA NRC FMSHRC NIH HazMat



Audit Compliance

RJC ACCREDITED AUDITORS

UL DELOITTE SCS RINA ISOQAR KPMG RCS INTERTEK SGS EY VERITAS





State & Local Compliance

RULES & REGULATIONS

Consumer Protection Product Liability Department of Environmental Protection Department of Health Department of Environmental Conservation Department of Labor California Transparency in Supply Chains Act



NGO Compliance Scrutiny

GUIDELINES

Enough Project, Global Witness
Amnesty International, IPHR
Earthworks, Global Action Plan
Witness
Etc., Etc., Etc.







Retailer Citizenship Programs

Guidelines and Requirements

Signet Responsible Sourcing Protocol

Walmart Supplier Development Program

Pandora's CSR & Compliance Programme



NEXT:

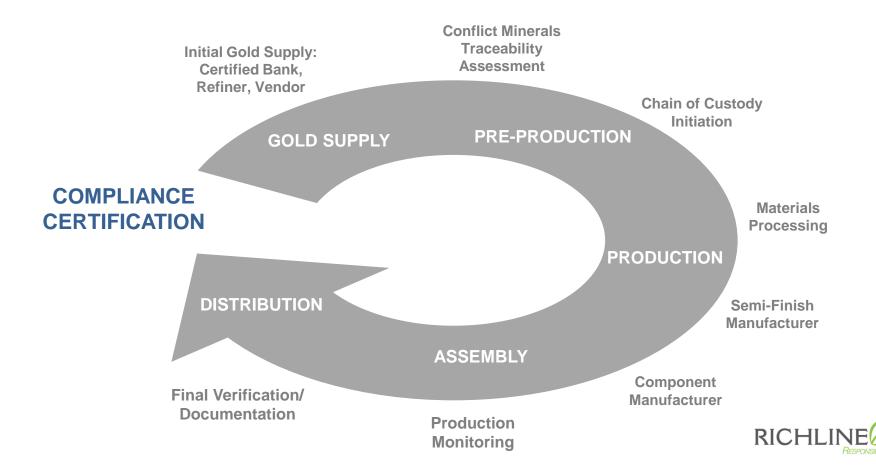
Mine to Market: Chain of Custody



END-TO-END RESPONSIBILITY



Sourcing • Custody • Compliance



Mission Vision Values

RJC VISION

Our vision is a responsible world-wide supply chain that promotes trust in the global fine jewelry and watch industry.

RJC MISSION

We strive to be the recognized standards and certification organization for supply chain integrity and sustainability in the global fine jewelry and watch industry.

RJC VALUES

We are respectful and fair. We practice honesty, integrity and accountability.

We engage in open collaboration.















Conflict Minerals Compliance Conflict Diamonds Compliance Social Compliance Health & Safety Compliance Audit Compliance NGO Compliance Scrutiny RJC





RJC Code of Practices

An international standard on responsible business practices for Diamonds, Gold and Platinum group metals.

The Code of Practices addresses:

human rights, labor rights, environmental impact, mining practices, product disclosure and many more important topics in the jewelry supply chain.

VISION VISIBILITY Value Compliance Harmonization



Industry Leadership and Certifications



Certified Members Responsible Jewelry Council

Members of Jewelers Vigilance Committee

Members of Manufactures Jewelers Silversmith Association

Supporters of International Precious Metals Institute

Collaboration with UL for audit and verification of compliance and process

ISO14001:2004 Environmental Management Certificate





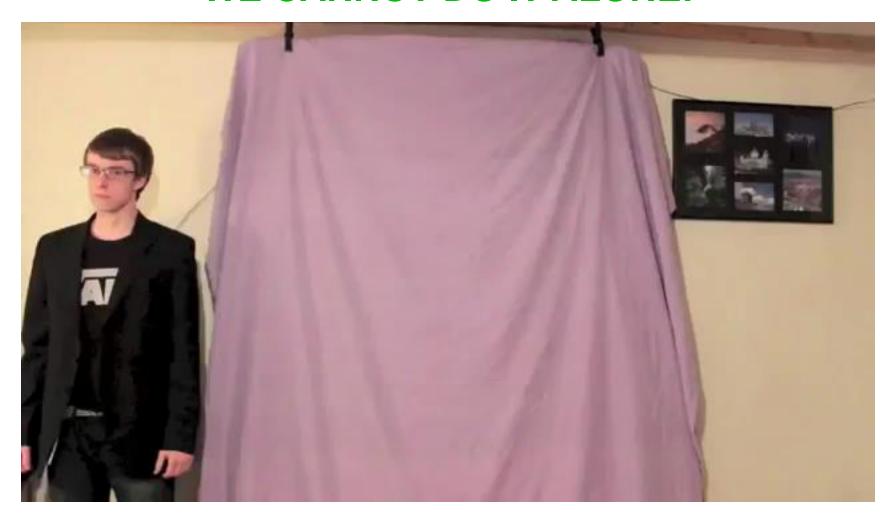








WE CANNOT DO IT ALONE!





THANK YOU for Your Consideration





Signet Jewelers Ltd. Commitment to Responsible Sourcing and the Responsible Jewellery Council

JCK Show, Las Vegas, May 30, 2014



Signet: #1 Specialty Jeweler in the U.S. & U.K.



Total Sales \$4.209 Billion



Kay Jewelers #1 Jewelry store in U.S. Sales: ~\$2.1 billion

Stores: 1,055 in 50 states

Jared The Galleria Of Jewelry #1 U.S. Off-Mall Specialty Jeweler

Sales: ~\$1.0 billion Stores: 203 in 39 states 84% U.S. / 16% U.K.





H.Samuel #1 in U.K.

Sales: ~\$0.4 billion

Stores: 304

Ernest Jones #2 in U.K.

Sales: ~\$0.3 billion

Stores: 189



Note: Sales and store numbers for Fiscal

2014

Signet's Commitment to Responsible Sourcing



- Signet believes that a responsible supply chain is fundamental to the reputation of the jewelry industry and its future.
- Conflict-free gold has been a first step in a broader initiative of responsible sourcing.
- Signet has been active in the development of harmonized industry guidance and standards (e.g., OECD, RJC, LBMA, EICC, DMCC, etc.).
- Signet has produced global guidance for all suppliers of gold, called the Signet Responsible Sourcing Protocol ("SRSP"), which is aligned with these guidance and standards, and identifies compliance criteria to ensure Signet's supply chain is conflict-free.
- Signet is also developing a SRSP for diamonds.
- Signet now has an expectation of RJC Membership within its supply chain.

Signet's Commitment to RJC



- Signet is a proud Founding and Certified RJC Member.
- Signet is active in RJC committees, such as its Legal, Standards and Communications Committees, as well as, serving as Honorary Secretary.
- Signet has aligned its SRSP for gold with the RJC's new "Provenance Claim" provision a first step in Signet's further commitment to RJC.
- Signet has also aligned its social/factory audits, if suppliers include these factories in their RJC certification scope.
- Signet's SRSP and factory/social audit costs may be waived if RJC audits coincide.
- Signet expects its suppliers to support that commitment:
 - 1. Signet suppliers which are existing RJC members
 - 2. SRSP compliant suppliers which should join RJC by the end of 2014
 - 3. Increase knowledge of RJC with all other suppliers

RJC Benefits



Join a unique and global jewellery industry initiative that assures your customers that your products have been produced responsibly, and also;

- Demonstrates your company as a responsible supplier, able to sell to international markets by mitigating risk factors through standards
- Enhances your company reputation
- Ensures you operate to international best practices, especially from a financial perspective
- Ensures your business complies with international legislation
- Builds confidence with your customers
- Engages with global industry leaders
- Provides involvement in a transparent supply chain approach
- Supports commitment to sustainable development
- Ensures harmonization of international guidance and standards
- Benefits from complimentary training to Members and updates on global industry developments.
- Contributes to consumer confidence, globally

RJC Provenance Claims and SRSPs SIGNET



- The Provenance Claim provision in the new RJC Code of Practices enables Members that make Provenance Claims to have these audited as part of their RJC Code of Practices Certification. This is voluntary, RJC does not require Members to make Provenance Claims.
- Compliance to Signet's gold SRSP is an example of a relevant "Provenance Claim"
- If a Signet supplier which is an RJC Member includes a Provenance Claim ref the SRSP in their RJC Certification, the RJC Certification will suffice for Signet audit purposes (i.e. no need to do a subsequent Signet audit).
- The cost saving of not having to do the Signet audit will often cover the annual RJC membership costs.

Signet RJC Expectation Plan: The Core Elements



1: Communications to Suppliers

Emails, Newsletters, Webinars, online portal, 1:1 follow-up

2: Reporting from Suppliers

Via online portal, email and 1:1 feedback

3: Trade Outreach

Trade Fairs, Trade Media

Outreach Calendar: Trade Shows and Events



1.	Hong Kong: Supplier 1:1 meetings, RJC seminar	Mar '14
2.	Basel: RJC seminar	April '14
3.	JCK: 1:1 meetings, closed supplier event, RJC seminar	May '14
4.	IIJS Mumbai: Supplier 1:1 meetings, RJC seminar	July '14
5.	Hong Kong: Supplier 1:1 meetings, RJC seminar	Sep '14
6.	IJL London: RJC seminar	Sep '14
7.	New York: Supplier 1:1 meetings, RJC seminar	Jan '15
8.	Vicenza: Supplier 1:1 meetings, RJC seminar	Jan '15

Online Portal for Suppliers



- A secure online portal for Signet's suppliers regarding RJC membership will go live in early June at www.signetrjcproject.com
- Access is through a secure log-on (username/password) provided by dedicated email, <u>info@signetrjcproject.com</u> Suppliers will receive logon details by email in early June.
- Key benefits of the portal are:
 - Central point of communication to and from suppliers
 - Resource for suppliers, with Signet and RJC reference documents, links to RJC website, membership application details, FAQs etc.
 - Online survey so suppliers can update Signet on progress

Online Portal, Screenshot





Signet Expectation: RJC Members



For Signet suppliers which are already RJC Members:

- Act as ambassadors for RJC in Signet's supplier base.
- Cascade RJC Membership to your own direct suppliers, where applicable.
- Advise Signet project team of progress through online portal surveys.

Signet Expectation: SRSP Compliant SIGNET



- For Signet suppliers which are compliant with the SRSP for gold, but are not RJC Members:
 - Engage with RJC project, through webinars, events, etc.
 - Incorporate SRSP compliance as a RJC Provenance Claim
 - Join RJC by end 2014
 - Advise Signet project team of progress through online portal surveys

Signet Expectation: Other Suppliers



- For Signet suppliers which are neither RJC Members nor SRSP compliant:
 - Engage with RJC project, through webinars, events etc.
 - Consider RJC Membership
 - Advise Signet project team of progress through online portal surveys



Signet Jewelers Ltd. Commitment to Responsible Sourcing and the Responsible Jewellery Council

JCK Show, Las Vegas, May 2014

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Tel: +44 07867 905582







Rio Tinto Diamonds Business - India Diamond Jewellery Industry - In Partnership

Diamond Cutting and Polishing in India

25-Year Presence

- ~ Half of Rio Tinto Select Diamantaires
- ~ Two-thirds of Rio Tinto's Diamond production (by value) cut and polished







Bunder Diamond Mine Project – Madhya Pradesh

- Most important diamond discovery in India in 40 years
- Employs ~350 people / ~80% from Madhya Pradesh
- Joint development programs with communities, governments and NGOs, such as UNICEF,



Commitment to Responsible Supply Chain

Trust in our goods and services / Build better practices

2003 Bus. Excellence Model (BEM)



2009 RJC COP



2010 Argyle Mfg. Model (AMM)



- Safe, clean, healthy working conditions
- Efficient manufacturing practices
- Worker motivation → stable work force

Training ~100 units / ~15,000 workers





RJC - JCK Panel

EMPOWERING WOMEN



Prominence of India - Diamond - Jewellery Supply Chain

- Estimated 11 out of every 12 diamonds set in jewellery worldwide are processed in India
 - 92% of the world's supply in terms of pieces¹
 - 85% in terms of volume
 - 60% in terms of value
- Sector consists of formal, as well as many informal units, and is affected by seasonal and market variations
- Workforce estimates in diamond cutting and polishing vary greatly
 - >125,000 registered workers in 532 units compared to ~413,000 / 710,000 Workers in -2230 / 6,547 units³
 - Estimated 3.4 million employed in broader Gem & Jewellery Sector¹

India Consumer Demand

- Traditionally, a large gold consumer for jewellery and investment
- Growing consumer of diamonds²

References: 1) India Ministry of Commerce & Industry <u>2013 Diamond Sector Task Force</u>; 2) Bain – AWDC 2013 Global Diamond Report, Journey through the Value Chain; 3) UNDP, 2009 http://www.in.undp.org/content/dam/india/docs/diamond_final.pdf and Reserve Bank of IndiaTask Force Feb 26, 2009

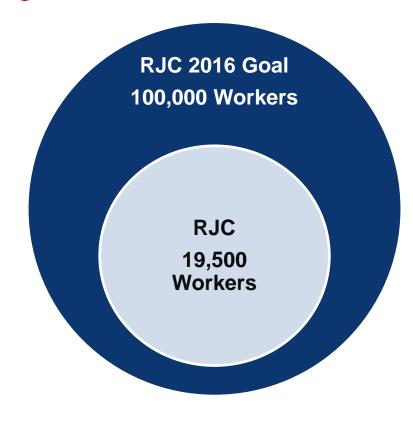
Opportunities and Challenges - Fostering Responsible Supply Chain Practices

RJC Increased Engagement in India, e.g.,

- India relevant guidance COP 2013
- India Engagement Forum
 - Draw on local knowledge; build support for collaborative approach
- Member and Auditor Training
- Increasing India Presence
 - RJC Manager Surat / Mumbai
- Relationship building with key partners
- Efforts to harmonize various initiatives

Opportunities / Challenges

- Importance of self-determined business case
- Leadership from businesses that find value in certification
- Workable approaches for multiple layers of supply chain - informal and seasonal nature of units
 - Risk-based approach focus on major risks
- Strategic partnerships









INTERNATIONAL GEMOLOGICAL INSTITUTE

Spotlighting Synthetic Identification

IGI President & CEO Jerry Ehrenwald, G.G., A.S.A., A.A.A., N.A.J.A



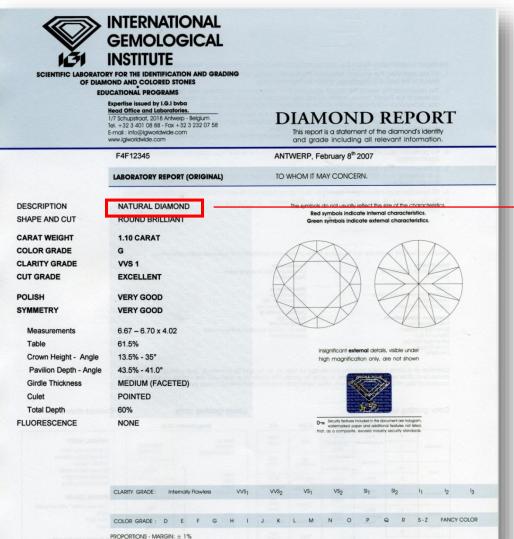
IGI emphasizes:

- Education
- Imparting knowledge
- Greater transparency
- Consumer confidence









MEASUREMENTS - MARGIN: ± 0.02mm

Identification

Carat

Color

Clarity

Cut



Properties: Synthetic vs. Natural Diamond

Characteristic	Hardness	Specific Gravity	Refractive Index	Dispersion
Synthetic Diamond	10	3.52	2.42	0.044
Natural Diamond	10	3.52	2.42	0.044
Moissanite	9.25	3.21	2.60 – 2.70	0.104
Cubic Zirconia	8.50	5.65	2.15	0.060

Synthetic production methods:

- High Pressure High Temperature (HPHT)
- Chemical Vapor Deposition (CVD)
- Nano-Polycrystalline Diamond (NPD)





Laboratory Procedures

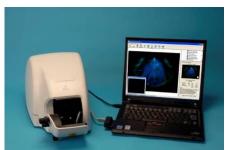














DTC Verification Instruments

DiamondSure
absorption
refers all synthetics for further tests
refers type II and type lab diamonds

DiamondView surface fluorescence identification of synthetics

DiamondPlus

photoluminescence screening of type IIa diamonds for HPHT treatment



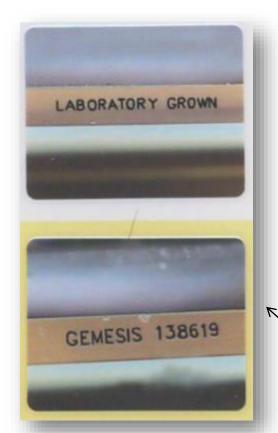


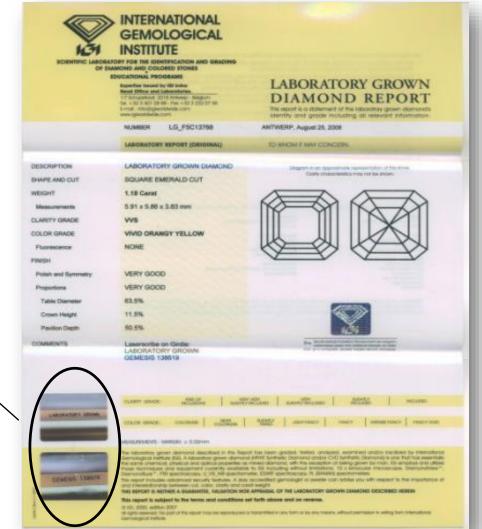
Infra Red (I.R.) Spectrometer















Going forward:

- Commitment to promoting responsible, ethical industry practices
- Synthetic identification and disclosure
- Continuing education
- Reinforcing consumer confidence







Questions?

Thank You





Questions and discussion

Thank you for your participation today

RJC welcomes questions and comments