



RESPONSIBLE  
JEWELLERY  
COUNCIL

LEAD WITH PURPOSE . INSPIRE WITH TRUST  
CONTRIBUTE TO DEVELOPMENT

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BY THE AUTHORITY OF THE COUNCIL

# Crossworks Manufacturing Limited

IS A CERTIFIED MEMBER OF  
THE RESPONSIBLE JEWELLERY COUNCIL

NUMBER: 0000 4778  
DURATION: 3 Year  
PERIOD: 22 January 2024 - 22 January 2027  
STANDARD: Code of Practices 2019

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DAVID BOUFFARD  
CHAIRMAN

MELANIE GRANT  
EXECUTIVE DIRECTOR



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## CERTIFICATION OVERVIEW

MEMBERSHIP FORUM	Diamonds and Coloured Gemstones Trader, Cutter and/or Polisher
AUDIT DATE	05 April 2022
AUDIT TYPE	Re-certification
APPLICABLE STANDARD	Code of Practices 2019
ACCREDITED AUDIT FIRM	SGS United Kingdom Limited
APPLICABLE PROVISIONS	<ol style="list-style-type: none"><li>1. General requirements: 1-4, except 3.2</li><li>2. Responsible supply chains, human rights and due diligence: 5-14, except 7.3, 8, 9, 11.3, 13.3-4, 14.2-3</li><li>3. Labour rights and working conditions: 15-22, except 19.3, 21.3</li><li>4. Health, Safety and Environment: 23-27, except 23.10, 27.4</li><li>5. Gold, Silver, PGM, diamond and coloured gemstone products: 28-30, except 28.2b-g, i, 29.2, 30</li><li>6. Responsible mining: Not applicable</li></ol>

PROVENANCE  
CLAIMS

Not applicable

AUDITOR STATEMENT OF  
CONFORMANCE

Based on the scope and findings of the certification audit, the member has demonstrated a conformance level consistent with a:

3 Year Certification

NEXT AUDIT TYPE

MID-TERM REVIEW (within 12-24 months):

- ☐ **A. Mid-term review NOT required due to:**
- ☐ No anticipated changes to the certification scope during the certification period
  - ☐ 3 or less minor non-conformances with critical provisions or in general identified by the audit (not covered by parallel audits for schemes identified as equivalent to RJC's) for an individual member in the mining sector or a non-mining sector member
  - ☐ <25 full time equivalent personnel
  - ☐ Low risk of non-conformances due to management controls
  - ☐ Existence of parallel audits for schemes recognised by RJC
  - ☐ Strong internal controls ensuring effective review and closure of corrective actions for non-conformances

- ☐ **B. Mid-term review (desktop only) required due to:**
- ☐ No impact on conformance levels from any changes to the certification scope
  - ☐ 5 or less minor non-conformances with critical provisions or in general identified by the audit (not covered by parallel audits for schemes identified as equivalent to RJC's) for an individual member in the mining sector or a non-mining sector member
  - ☐ Possibility of remote verification of actions
  - ☐ No risk to critical provisions

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- ☒ **C. Mid-term review (with a site visit) required due to:**
    - ☐ Known and anticipated changes to the certification scope during the certification period
    - ☐ Member no longer supporting external standards and initiatives recognised by RJC
    - ☐ 6 or more minor non-conformances with critical provisions or in general identified by the audit (not covered by parallel audits for schemes identified as equivalent to RJC's) for an individual member in the mining sector or a non-mining sector member
    - ☐ New systems and controls for critical provisions that could not be tested at the certification audit
    - ☐ Need to test new systems and controls ensuring respect for critical provisions
    - ☐ Facilities with risk of non-conformances with critical provisions
    - ☒ Other reasons presented by the lead auditor necessitating an onsite verification
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## CERTIFICATION SCOPE

<u>Business name of entity/facility</u>	<u>Location (City and Country)</u>	<u>Business Activity</u>
HRA Group Holdings LLC	Burnaby, Canada	Administration, Sourcing, Purchasing, Customer Service, Sales and Accounting
Crossworks Manufacturing Ltd	Burnaby, Canada	Administration, Sourcing, Purchasing, Customer Service, Sales and Accounting
Rydiam Saigon Co., Ltd	Ho Chi Minh City, Vietnam	Cutting and polishing
Crossworks Manufacturing Ltd	Hong Kong	Sales office
H.R.A U.S.A, Ltd	Seattle, USA	Allocation and distribution
Crossworks Manufacturing Ltd.	Ontario, Canada	Diamond manufacturing
Dialog Solutions Inc.	Burnaby, Canada	Diamond Subscription Service- Business is managed by HRA Group

## ABOUT THIS CERTIFICATION

This certification is issued by the Responsible Jewellery Council in accordance with its standards and supporting documentation, available on the [RJC website](#).

This certificate can be authenticated on the [RJC website](#). Please contact [certification@responsiblejewellery.com](mailto:certification@responsiblejewellery.com) with any questions.

The RJC aims to ensure the fair, timely and objective resolution of complaints relating to RJC certification. The complaints mechanism and contact details can be accessed on the [RJC website](#).

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