



BY THE AUTHORITY OF THE COUNCIL

# *Charm America*

IS A CERTIFIED MEMBER OF THE  
*Responsible Jewellery Council*

CERTIFIED MEMBER: 0000 I526

CERTIFICATION PERIOD: 16 DECEMBER 2018 – 16 DECEMBER 2021

Handwritten signature of David Bouffard in black ink.

DAVID BOUFFARD

*Chairman*

*Responsible Jewellery Council*

Handwritten signature of Andrew Bone in black ink.

ANDREW BONE

*Executive Director*

*Responsible Jewellery Council*

*Certification Scope*

*Charm America, Glendale, USA - Jewellery Manufacturing.*

# RJC CERTIFICATION INFORMATION CODE OF PRACTICES

## *Summary*



Responsible  
Jewellery  
Council

*Certified member* Charm America

*Membership forum* Jewellery Manufacturer and/or Wholesaler

*Certification number* 0000 1526

*Certification period* 16 December 2018 – 16 December 2021

*Audit date* 17 December 2018

*Audit type* Re-Certification

*Previous  
certifications* 1

*Applicable standard* Code of Practices 2013

*Accredited auditor* UL Responsible Sourcing  
Lead Auditor: Edward Baltazar

*Certification scope* Charm America, Glendale, USA - Jewelry Manufacturing.

### *Applicable provisions*

- 1. General requirements:** 1-4, except 3.2
- 2. Responsible supply chains and human rights:** 5-12, except 6.2, 7, 11.3, 11.4
- 3. Labour rights and working conditions:** 13-20, except 19.3
- 4. Health, safety and environment:** 21-25, except 21.10
- 5. Diamonds, gold and platinum group metals products:** 26-28, except 27, 28
- 6. Responsible mining sector:** Not applicable

### *Provenance claims*

The seller warrants that any products containing gold have been supplied in compliance with the Signet Responsible Sourcing Protocol (“SRSP”).

### *Auditor statement of conformance*

Based on the scope and findings of the audit, the sites visited and the available information provided by the member:

- The member has demonstrated a conformance level consistent with a 3 year certification period.
- The member has demonstrated a conformance level consistent with the transitional 1 year certification period for 1 year.
- The member is not eligible for RJC certification due to having four consecutive 1 year certification outcomes.
- Critical breaches have been identified and the RJC management team should initiate disciplinary procedures.

### *Mid-term review*

Based on the scope and findings of the certification audit/re-certification audit, the sites visited and the available information provided by the member:

- A. The member will not require a mid-term review because:**
- No anticipated changes to the certification scope during the certification period.
- Member has < 25 full time equivalent personnel.
- Low risks of changes to current conformance levels and strong management controls.

- B. The member will require a desktop mid-term review during the 3 year certification period to review progress on corrective action against non-conformances within 12-24 months, but a site visit is not required because:**
- The actions can be verified remotely; or
  - No risk to critical provisions; or
  - There are parallel audit programs for equivalent recognised schemes (e.g. De Beers BPP, SA8000, OHSAS18001, ISO14001)

- C. The member will require a mid-term review during the 3 year certification period that will include the need for site visits because:**
- Known and anticipated changes to certification scope during the certification period
  - Certification audit identified >2 minor NCs for critical provisions; or > 4 minor NCs in total
  - New systems and controls for critical provisions that could not be tested at the certification audit
  - Facilities with risk of non-conformances against critical provisions
  - Other compelling reason presented by the lead auditor.

### *Confirmation*

#### **The auditors confirm that:**

- The information provided by the member is true and accurate to the best knowledge of the auditor(s) preparing this report.
- The findings are based on verified objective evidence relevant to the time period for the assessment, traceable and unambiguous.
- The scope of the assessment and the method used are sufficient to establish confidence that the findings are indicative of the performance of the member's defined certification scope.
- The auditor(s) have acted in a manner deemed ethical, truthful, accurate professional, independent and objective.

*Auditor signature*

On file

## *Code of Practices certification*

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This certification is issued in accordance with RJC's Assessment Manual. The standard, supporting documentation, and assessment manual, can be downloaded at: [www.responsiblejewellery.com/rjc-certification/code-of-practices-certification13-2/](http://www.responsiblejewellery.com/rjc-certification/code-of-practices-certification13-2/)

This certificate can be authenticated by visiting: [www.responsiblejewellery.com/members/certified-members/](http://www.responsiblejewellery.com/members/certified-members/)

If you have any questions about RJC certifications, please contact: [certification@responsiblejewellery.com](mailto:certification@responsiblejewellery.com)

The RJC aims to ensure the fair, timely and objective resolution of complaints relating to potential non-conformance with RJC certification or policies and procedures. The complaints mechanism and contact details can be accessed downloaded from: [www.responsiblejewellery.com/contact-us/rjc-complaints-mechanism/](http://www.responsiblejewellery.com/contact-us/rjc-complaints-mechanism/)

### **Disclaimer**

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