

Heraeus Limited joined the RJC in 2015 within the precious metals trader, refiner and/or hedger forum. This is their fourth certification, based on an audit conducted on 22-23rd and 26-28th August 2024. The below summary of audit findings complements the Member’s current RJC certificate **No 0000 5591**.

Audit objective, activities, and methodology

The objective of the audit was to review the member’s systems and processes to establish whether they conform to the RJC Code of Practices (COP) 2019. The audit activities included planning, conducting the audit and reporting on conformance, including corrective actions approval, as per the RJC Assessment Manual. The audit consisted of collecting / sampling and reviewing objective evidence including documentation, management and employee interviews, facility walk-through, and other observations, in relation to at least the previous 12 months.

The auditors confirm that:

- The information provided by the member is true and accurate to the best knowledge of the auditor(s) preparing the report.
- The findings are based on verified objective evidence relevant to the time period for the audit, traceable and unambiguous.
- The audit scope and audit methodology are sufficient to establish confidence that the findings are indicative of the performance of the member’s defined certification scope.
- The auditor(s) have acted in a manner deemed ethical, truthful, accurate professional, independent and objective.

Description of Member Company

Heraeus Limited is part of Heraeus Group (headquartered in Germany), together with its sister company Heraeus Metals Hong Kong Limited. They specialise in the refining (using aqua regia) and trading of precious metals (gold, silver, platinum, palladium), as well as production, laboratory testing, and supply of precious metals products (bars and grains) to jewellery manufacturers or investors.

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| No of sites audited: 2 | Country/Countries: Hong Kong |
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Noteworthy achievements

- The member is certified to ISO 9001:2015 (Quality Management System) and 14001 (Environment Management System) – refinery only.
- The Member is listed on the Good Delivery List of the London Bullion Market Association (LBMA) for gold and silver, and London Platinum and Palladium Market (LPPM).
- Solar panels have been installed since January 2023.
- The member is certified to the RJC Chain-of-Custody (COC).

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| GENERAL REQUIREMENTS | | |
| 1 Legal Compliance (1.1) | Conformance | Commitments/Policies - Member was aware of applicable supra-national, national, state and local laws in place of business operation and those related to implementation of all applicable COP provisions. |

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| | | Efforts/Practice – Member has established a management process to maintain awareness and ensure compliance with applicable laws, including laws for the implementation of COP provisions. Results/Outcomes - Based on the observed evidence during this audit, the Member was up to date with applicable laws. |
| 2 Policy and Implementation (2.1; 2.2) | Conformance | Commitments/Policies - There were relevant policies addressing responsible business practices. There were overarching policies (e.g. Corporate Social Responsibility) and/or specific policies (e.g. Health and Safety or Modern Slavery) in place. Efforts/Practice - These policies were endorsed by senior management, regularly reviewed and communicated both internally and externally. Results/Outcomes - Adequate management processes to meet the COP requirements were in place. |
| 3. Reporting (3.1) | Conformance | Commitments/Policies – The Member publicly issued reports on material and/or significant or relevant issues for its responsible business practices. This is done annually or more often (as per business needs). Efforts/Practice – The reports were understandable, organised, transparent and accessible. Results/Outcomes - Adequate management processes to meet the COP requirements were in place. |
| 3 Reporting (3.2) | N/A | Not applicable to the Member’s activity. |
| 4 Financial Accounts (4.1; 4.2) | Conformance | Commitments/Policies - Financial statements of business transactions were prepared in accordance with applicable national or international standards. Efforts/Practice - A process of maintaining financial statements of business transactions in accordance with applicable national or international standards was implemented. The Member demonstrated that a third-party independent accountant reviewed the financial accounts (at least annually). Results/Outcomes - Adequate management processes to meet the COP requirements were in place for the preparation and maintenance of the financial statements. |
| RESPONSIBLE SUPPLY CHAINS, HUMAN RIGHTS AND DUE DILIGENCE | | |
| 5 Business Partners (5.1; 5.2) | Conformance | Commitments/Policies - There were management systems in place to identify, assess and engage with significant business partners to influence and/or promote responsible business practices, if and when required. Procedures were also implemented to identify, monitor, communicate, verify, and address non-conformances associated with the activities of contractors, indirectly employed workers, and other categories of business partners e.g. visitors. Efforts/Practice - Awareness and understanding of expectations of responsible business practices was observed in the member’s business relationships and all 3-steps (identification, assessment and engagement) were in place. The management systems built on |

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| | | <p>existing systems of monitoring, reporting and tracking of business partners in place to verify conformance with policies and procedures on relevant COP provisions, where appropriate.</p> <p>Results/Outcomes - Adequate management processes to meet the COP requirements were in place to promote responsible business practices amongst significant business partners.</p> |
| 6 Human Rights (6.1) | Conformance | <p>Commitments/Policies – The Member had a policy endorsed at the highest level of management that reflected its operational human rights due diligence: identification, prevention, mitigation, remediation and communication practices. The policy and due diligence align and integrate with the OECD Guidance (COP Provision 7).</p> <p>Efforts/Practice - The policy, which was internally and externally communicated, described what and how the business practices human rights due diligence is conducted across all 4-steps: assessment of actual and potential human rights impacts, integrating and acting upon the findings, tracking responses and communicating the impacts.</p> <p>Results/Outcomes – The Member had an established systems to identify, track, collect, communicate the findings and seek and receive feedback from internal and external sources regularly. Member acted if found to cause, contribute or link to any human rights impacts. The response to affected stakeholders was efficient, accessible and integrated (e.g. performance contracts, surveys, audits, gender-segregated data, grievance mechanisms, as applicable).</p> |
| 7 Due diligence for responsible sourcing from Conflict-Affected and High-Risk Areas (7.1a; 7.2) | Conformance | <p>Commitments/Policies – The Member’s management systems align with the 5 steps of the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas (CAHRAs), and/or other RJC recognised frameworks as relevant to business size, complexity and materials in scope. The policy and due diligence align with COP Provisions 6, 8, 12 and 29. Transparent processes have been established to assess all internal inventory and transaction processes to identify material inputs, product classification, type and weight of material inputs and outputs, supplier details, including Know Your Counterparty (KYC).</p> <p>Efforts/Practice – OECD Step 1: The Supply Chain Due Diligence Policy was internally and externally communicated and it aligns with Annex II of the OECD Guidance. There were adequate management systems in place with procedures for collecting information from suppliers and sharing it with buyers. Engagement with relevant business customers has occurred. Adequate tracking systems and records about sourced materials including its origin where appropriate, whether internally or from upstream suppliers including refiners / miners, if relevant, was observed. Member defined CAHRAs, had an established process to identify risks and a grievance</p> |

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| | | <p>mechanism. Namely, the Member has established a supply chain policy and due diligence management system at group level (Heraeus Group). The Heraeus Group has defined an exhaustive and strict framework including respect for human rights, prevention of child and forced labour, environmental and social aspects, prevention of money laundering, prevention of corruption and bribery and prevention of financing of terrorism. This framework was anchored in the Heraeus Code of Conduct, Supply Chain Due Diligence Policy, and Human Rights Policy. These documents considered potential impacts on people, environment and communities along the supply chain. They were applied to all the Member's precious metal suppliers and their precious metals sources. Furthermore, there was a specific section on the Member's website regarding sustainability (Social) available in several languages, enabling supplier access.</p> <p>The Member had an RJC Policy for equal opportunity, anti-bribery and corruption and anti-money laundering compliance (Hong Kong compliance).</p> <p>The Member has established and implemented a due diligence management system to select suppliers such as scrap jewellery collectors, mine operators and buyers for refinery services or trading of precious metals. The Member had a long-standing relationship with most suppliers and communication of RJC requirements had been maintained through the KYC programme. There was a dedicated team both at the Group head office in Germany, as well as at the Member's local operation in Hong Kong for the due diligence management system. The system for all suppliers was registered and managed by this team.</p> <p>The grievance mechanism channel, in place since 2015, enabled employees and other business partners, especially suppliers and customers, to inform the Member confidentially about unethical behaviour and possible compliance violations.</p> <p>OECD Step 2: The Member identified and assessed risks, including identification and mapping of red flags. Records were available to support risk assessment. Namely, the Group headquarter in Germany had full control of the due diligence process, including approval of all suppliers and customers, and red-flag system management. Without this approval, the suppliers and customer information could not be registered in the SAP system of the Member. All new customers/suppliers were subject to KYC and due diligence process, based on information collected by the Member and analysed by its dedicated local team. This information was input into the system as per the relevant operating procedures. The result of each check point was recorded as part of the KYC process and final approval was obtained from the Group headquarters' dedicated team. The review frequency of the risk assessment depended on the result, and it varied between minimum six months up to maximum of three years. Automated reminders of re-assessment were generated for the</p> |

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| | | <p>local dedicated team to restart the KYC process. A global tracking system (GTS) was continually applied to check for sanctioned parties since 2015.</p> <p>The regions considered CAHRAs by the Member were documented in its internal standard operating procedure as assessed by internationally recognized indices such as the Global Risk Index, the Heidelberg Institute for Internal Conflict Index, and the Corruption Perception Index as well as the EUs CAHRA list and sanctions lists from the EU, USA, and UN.</p> <p>OECD Step 3: Identified risks were reported to management, as applicable. A risk strategy has been developed and implemented to support management of risks, including any actions taken as per risks/red flags (if applicable). Performance against risk strategy was monitored. Namely, the Member could provide relevant information or the result of the risk assessment to the headquarter for the approval of suppliers as part of the KYC process. The outcome of risk assessments and red-flag identifications conducted by the headquarter were shared with other plants through press releases distributed via company tools and intranet. The review frequency of the risk assessment depended on the result, and it varied between minimum six months up to maximum of three years</p> <p>In case the risk assessment identified high risk criteria, the Member would actively approach the supplier to receive further information. If the Member couldn't mitigate the risk, the decision of closing the business relationship could be taken. Preferably, the Member engaged existing partners with requests for a long-term roadmap commitment, where short-term actions are not feasible. A clear commitment to specified steps and goals was mandatory for a continuation of business. The Member continuously cooperated with the relevant stakeholders including national, international authorities, associations, NGO's.</p> <p>During the reporting period, the Member did not receive relevant grievances through the proposed reporting channels.</p> <p>Pre-melted material was only accepted after exceptional scrutiny. In 2023, the Member's efforts to reduce this risk resulted in 40 partners refraining from sending melted materials, switching to original material only. For those partners, where this was not an option, The Member required full transparency and documentation on melting, compliance and transaction processes or an appropriate independence assurance report.</p> <p>OECD Step 4: Reasonable & good faith efforts to implement COP7 have been made, monitored, audited, learnt from and improved over time. A summary audit report is published, including conclusions, in collaboration with scheme owner.</p> <p>OECD Step 5: Verification and annual reporting were in place, with required elements publicly shared (see Sustainability Reports under Heraeus Group). Additional public documentation highlighting member's</p> |

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| | | commitment to precious metal responsible sourcing was available (see Sustainability , Conflict Minerals under Heraeus Group). The member did not issue individual reports, but as part of the Group. Results/Outcomes – The Member has established accessible systems to understand and identify business partners and associated risks, assess and manage risks (if red flags are identified). The systems also support transparency, record-keeping, controls, identification of different types of materials (e.g. mined, recycled, grandfathered, as applicable), verification, monitoring and evaluation of improvements and public reporting on an annual basis. |
| 7.1b Due diligence for responsible sourcing from Conflict-Affected and High-Risk Areas | N/A | Not applicable to the Member's activity. |
| 7.3a Due diligence for responsible sourcing from Conflict-Affected and High-Risk Areas | Conformance | Commitments/Policies - Adequate internal and external material control systems have been established to reconcile movement of inventory in and out over a given time, for all material inputs and outputs. Efforts/Practice - A functional system has been established for the internal and external material control and reconciliation. Results/Outcomes - The system for internal and external material controls has been developed and actively implemented. |
| 7.3b Due diligence for responsible sourcing from Conflict-Affected and High-Risk Areas | Conformance | Commitments/Policies - A process has been established for collecting and annually sharing information with the RJC on the types of gold sourced and, if applicable, mine of origin of mined gold received. Where applicable, a list of mines of origin for all gold received, the identity of any mines of origin in CAHRAs and a summary of the criteria used to determine CAHRAs was included. Efforts/Practice - The process of collecting and sharing information with the RJC on the types of gold sourced and, if applicable, mine of origin of mined gold received, was developed and in place. Results/Outcomes - The process of collecting and sharing information with the RJC on the types of gold sourced and, if applicable, mine of origin of mined gold received was timely, consistent and collated on an annual basis. During the audit period, the Member sourced mined gold. |
| 8 Sourcing directly from Artisanal and Small-Scale Mining (8.1) | N/A | Not applicable to the Member's activity. |
| 9 Sourcing post-consumer industrial precious metals directly from informal recyclers (9.1) | N/A | Not applicable to the Member's activity. |
| 10 Community Development (10.1) | Conformance | Commitments/Policies - There were adequate frameworks and approaches in place for regular discussion, consultation, and interaction with stakeholders and communities. The member |

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| | | <p>demonstrated awareness of the requirements under national laws.</p> <p>Efforts/Practice – Adequate stakeholder and community engagement, stakeholder mapping and practical initiatives related to core business in place (e.g. trainings, employment and staff retention opportunities, investing in local financial institutions to support local procurement, educational programmes on natural resource management and monitoring, etc.) were in place.</p> <p>Results/Outcomes – The frameworks and systems for community development were appropriately implemented.</p> |
| 11 Bribery and Facilitation Payments (11.1; 11.2) | Conformance | <p>Commitments/Policies – Written formal policies and procedures have been established. These prohibit bribery and corruption in the member’s business practices and across the member’s value chain. They protect employees from any penalty for disclosing such practices and have harsh penalties for violations. Procedures for accepting gifts from third parties were also in place. The Member has adopted a proactive approach to address corruption within their operations and supply chains.</p> <p>Efforts/Practice – These systems were appropriately implemented and functional. The policies have been endorsed at the highest level and a senior manager was in charge of anti-corruption programme. Awareness raising programmes for its business operation, as well as dealing with complaints have been established. The policies and approaches are reviewed at least annually, and risk management is adequate.</p> <p>Results/Outcomes – Systems have been developed and implemented for the Member’s business operation, and across its supply chains to identify, train, record, raise concerns, investigate, and penalise for violation of anti-corruption policies.</p> |
| 11 Bribery and Facilitation Payments (11.3) | N/A | There is no applicable law on facilitation payments in the jurisdictions where the Member operates. |
| 12 Know Your Counterparty: Money laundering and finance of terrorism (12.1; 12.2; 12.3; 12.4) | Conformance | <p>Commitments/Policies – The Member has established documented and adequate KYC policies and for business partners, The policies contained clear responsibilities, subject to regular reviews, and proper records were maintained. The policies align with applicable laws in the areas required by this COP provision (e.g., Anti-Money Laundering (AML), The Financial Action Task Force (FATF).</p> <p>Efforts/Practice – Documented procedures were established with activities to support the 4 areas (verification, identification, checks and monitoring). The procedures described the process for reporting suspicious cash related activities to the proper authorities for cash records. A responsible person for implementation of KYC policy and procedures has been appointed. Training and regular reviews (at least annually) of the KYC policy and procedures was established.</p> <p>Results/Outcomes – The 4-step system in place, was appropriate to verify identities of business partners,</p> |

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| | | identify high-risk counterparts, check records and monitor and report on suspicious transactions. |
| 13 Security (13.1; 13.2) | | <p>Commitments/Policies - There were adequate security policies and procedures in place that establish processes to identify structural and emerging security threats at various levels, and/or written policy or agreement on the conduct of security personnel.</p> <p>Efforts/Practice - A senior management function was in place for managing security risks for employees and other personnel, training, internal controls, regular consultations with stakeholders (government local enforcement, local communities) and monitoring the performance against the policies and procedures.</p> <p>Results/Outcomes - The policy for security risk assessments was appropriately implemented. A system has been established to identify security risks and address them. The policy that is used and applied is adequate and emphasises the need to respect human rights. Boundaries for security activities are set in contractual agreements.</p> |
| 13 Security (13.3; 13.4) | N/A | Not applicable to the Member's activity. |
| 14 Provenance Claims (14.1) | Conformance | <p>Commitments/Policies - Policies and procedures have been established to make and manage claims.</p> <p>Efforts/Practice - Employees, suppliers and other business partners received training and/or were updated regularly, in particular employees who deal with advertising, marketing and other sales-related and relevant communication jobs. Control, reporting, and grievance mechanisms were adequately implemented.</p> <p>Results/Outcomes - The systems were appropriately implemented and used to identify, document, control, train, report, and address complaints.</p> |
| 14 Provenance Claims (14.2; 14.3) | N/A | Not applicable to the Member's activity. |
| LABOUR RIGHTS AND WORKING CONDITIONS | | |
| 15 General Employment Terms (15.1; 15.2; 15.3) | Conformance | <p>Commitments/Policies - Adequate policies and procedures have been established related to employment relationship, as well as associated labour and social security. They align to relevant national and international standards and/or collective bargaining agreements and/or a policy on gender wage gap, as applicable.</p> <p>Efforts/Practice - All categories of employees had their employment terms (wages, working hours, other labour, and social security) and conditions documented, and in the language(s) and forms easily understandable to them. The Member had record-keeping systems in place, regularly updated and a system of checks and controls for employees of business partners (e.g. contractors, subcontractors, labour agencies).</p> <p>Results/Outcomes - A system has been appropriately implemented to issue, verify, check, and control the situation with general employment terms and conditions for all categories of workers.</p> |
| 16 Working Hours (16.1; 16.2; 16.3; 16.4; 16.5) | Conformance | Commitments/Policies - Policies and procedures have been established related to working hours, overtime, workday breaks, rest days, holidays and leave. This |

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| | | <p>included processes to report on non-conformances, and a grievance policy for violations of any of the above. They align with relevant applicable laws and/or collective bargaining agreements and COP Provisions 16 (48 hours working week, 60 hours in total working week with overtime), 18.4, 19, and 21 or the provision which provides better protection.</p> <p>Efforts/Practice - Human resources management set and oversee working hours, overtime, workday breaks, rest days, holidays and leave entitlements. The procedures were documented, and worker timekeeping processes were in place. Regular communication about the grievance procedures to employees was established and their adherence enforced.</p> <p>Results/Outcomes - Relevant policies, procedures and system have been appropriately implemented that set and oversee working hours, overtime, workday breaks, rest days, holidays and leave entitlements.</p> |
| 17 Remuneration (17.1; 17.2; 17.3; 17.4; 17.5; 17.6; 17.7; 17.8) | Conformance | <p>Commitments/Policies – Policies and procedures have been established related to payment of legal minimum wage (not including overtime) or higher, as per prevailing industry standards, overtime wage, method of wage payments, prohibited deductions from wages, benefits, provisions, services and loans to workers. They align with applicable laws, COP Provisions 1, 16, 20, 22.1 and 23.6 and are non-discriminatory (equal pay for equal work).</p> <p>Efforts/Practice – Human resources management set and oversee wages, overtime wages, methods of wage payments, prohibition of illegal deductions from wages, benefits, provisions, services and loans to workers. Procedures, training and records were kept, implemented and communicated to workers, in a timely, regular and accessible way.</p> <p>Results/Outcomes – Relevant policies, procedures and system have been appropriately implemented that set and oversee minimum wages and overtime payments, methods of wage payments, prohibitive/illegal deductions, benefits, provisions, services and loans.</p> |
| 18 Harassment, discipline, grievance procedures and non-retaliation (18.1; 18.2; 18.3; 18.4; 18.5) | Conformance | <p>Commitments/Policies - Integrated or stand-alone policies and procedures have been established related to zero tolerance of all forms of violence and harassment in the workplace (including gender-based violence), no matter of its severity, and they cover all types of workers. The policies and procedures also covered preventing retaliation for raising concerns at work, receiving and addressing grievances, conducting investigation and disciplinary processes and ensuring appropriate record-keeping.</p> <p>These align with applicable laws, as well as relevant COP Provisions 2, 6, 7, 17.</p> <p>Efforts/Practice - Dedicated human resources management (separate from those dealing with external grievances and complaints) has been established to set and oversee the implementation of these policies and procedures. Relevant regular training for supervisors and workers of all categories, including key staff (e.g., doctors, nurses, key personnel among security staff,</p> |

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| | | <p>etc.) was underway. There were adequate and up-to-date record-keeping of procedures and investigations, and efficient communication to all workers and supervisors.</p> <p>Results/Outcomes - Relevant policies, procedures and system have been appropriately implemented and resulted in a positive work environment without violence and harassment, including oversight of non-retaliation, grievance and investigation processes and relevant trainings to key personnel.</p> |
| 19 Child Labour (19.1; 19.2) | Conformance | <p>Commitments/Policies - Integrated or stand-alone policies and procedures prohibiting the use of child labour, including worst forms, and preventing young workers from doing hazardous work have been established. These include provisions for the remediation of child labour impacts, controls during hiring processes and/or to ensure maintenance of up-to-date employment records. They align with the ILO Conventions 138 and 182 and Recommendations 146 and 190 on minimum age for work and worst forms of child labour and requirements of the COP Provisions 6, 7, 8 and applicable laws.</p> <p>Efforts/Practice - Dedicated senior management (human resources) has been appointed. Adequate and regular communication of the labour policy has been conducted to all direct and indirect workers and business partners. Risk assessment and remediation procedure have been implemented. A heightened risk-based approach has been applied when working with labour or recruitment agencies, and hiring personnel. This included regular reviews and training on this aspect. The issues of minimum age and child labour have been integrated into the enforcement aspects of COP Provisions 6, 7, 8 requirements as relevant.</p> <p>Results/Outcomes - Relevant policies, procedures, system and remediation process have been appropriately implemented to ensure conformance with prohibition of child labour and respect of minimum age for employment.</p> |
| 19 Child Labour (19.3) | N/A | Not applicable to the Member's activity. |
| 20 Forced Labour (20.1; 20.2; 20.3) | Conformance | <p>Commitments/Policies - Integrated or stand-alone policies and procedures prohibiting forced labour, including all its forms, have been established. They align with relevant applicable laws, regulations and standards and requirements of the COP Provisions 6, 7, 13, 15, 17 and 18, as relevant.</p> <p>Efforts/Practice - Dedicated senior management (human resources) has been appointed. Communication of expectations to all business partners in the supply chain has been conducted. Clear standard employment contracts and grievance procedures have been communicated in writing and via trainings/sessions, and regular risk assessment of contractors, suppliers and/or labour providers, formal audits and desktop reviews of policies and procedures were in place.</p> |

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| | | Results/Outcomes - Relevant policies, procedures, systems have been appropriately implemented to ensure conformance with prohibition of forced labour in all forms. |
| 21 Freedom of association and collective bargaining (21.1; 21.2) | Conformance | <p>Commitments/Policies - Integrated or stand-alone policies and procedures have been established for respecting freedom of association and collective bargaining process/agreement, and prohibiting discrimination against members of unions or alternative organisations allowed under applicable law. They align with relevant applicable laws and standards and requirements of the COP Provisions 16, 17, 18 and 22, where relevant and allowed under applicable law.</p> <p>Efforts/Practice - Dedicated senior management (human resources) has been appointed to oversee this area. There was adequate review of non-discrimination aspects in hiring, terminating and performance review process. Functioning grievance processes to address any workers concerns, including discrimination against any union/alternative organisations' members have been implemented. Communication of the rights of workers to form and/join trade unions or alternative organisations of their choice and collective bargaining process/agreement, as allowed under applicable law, has been conducted.</p> <p>Results/Outcomes - Relevant policies, procedures, systems have been appropriately implemented to ensure conformance with workers' rights to associate freely, to access grievance mechanisms and engage in collective bargaining process/agreement, as allowed under applicable law.</p> |
| 21 Freedom of association and collective bargaining (21.3) | N/A | Not applicable to the Member's activity. |
| 22.1 Non-discrimination | Conformance | <p>Commitments/Policies - Integrated or stand-alone policies and procedures have been established for prohibiting discrimination in the workplace and they align with relevant applicable laws and standards and requirements of COP Provision 18, where relevant.</p> <p>Efforts/Practice - Dedicated senior management (human resources) has been appointed to oversee non-discrimination. There were regular risk assessments of operations, particular occupations, categories of workers, review of hiring, termination, promotion and performance appraisals for this aspect, regular trainings and awareness raising among workers, business partners, suppliers.</p> <p>Results/Outcomes - Relevant policies, procedures, systems have been appropriately implemented to ensure conformance with non-discrimination in the workplace.</p> |
| HEALTH, SAFETY AND ENVIRONMENT | | |
| 23 Health and Safety (23.1; 23.2; 23.3; 23.4; 23.5; 23.6; 23.7; 23.8; 23.9) | Conformance | Commitments/Policies - Policies and procedures have been established to regulate safe and healthy working conditions and workplaces, including risk assessments and controls of occupational hazards, safe, decent and non-discriminatory facilities at work and on-site housing, |

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| | | <p>where relevant (e.g. food, water, sanitation, fire equipment, emergency exits and lighting etc.), health and safety committees, personal protective equipment, access to adequate first aid / medical facilities and trained personnel, accessible emergency procedures and evacuation plans, incident investigations, employee training and record-keeping. These align with relevant applicable laws and standards and requirements of COP Provisions 6, 22, 24, 28 and 40, where relevant.</p> <p>Efforts/Practice - Dedicated health and safety person and/or appropriate people in member's business have been appointed to oversee all aspects of occupational health and safety and/or adequate arrangements for safe and healthy workplace, access to safe, decent and non-discriminatory facilities at work, record-keeping of regulations, permits, codes and licences. Workplace hazards associated with the member's activities and products have been identified and risk assessed.</p> <p>Controls to minimise the risks of accidents and injury to employees, including providing and correctly using personal protective equipment, as applicable, have been implemented. This includes access to adequate first aid / medical facilities and trained personnel. Mechanisms have been established for health and safety committees, by which employees can raise and discuss health and safety issues with management. Incident investigations had taken place and a process to carry out reviews of relevant hazard controls based on investigation results, to identify opportunities for improvement was in place. The Member had established emergency procedures and evacuation plans that were accessible, regularly tested and periodically updated. Employee training (and record-keeping) was being conducted in a form and language workers understand on specific role-related health and safety hazards and controls, appropriate action in the event of an accident or emergency, fire safety and emergency procedures.</p> <p>Results/Outcomes - Relevant policies, procedures, protocols, system, and mechanisms have been appropriately implemented that set, oversee, monitor, and control the conformance with safe and healthy working conditions and workplaces.</p> |
| 23 Health and Safety (23.10) | N/A | Not applicable to the Member's activity. |
| 24 Environmental Management (24.1; 24.2) | Conformance | <p>Commitments/Policies - Integrated or stand-alone policies and procedures have been established that clearly state commitment to environmental management, specify responsibilities and control measures, life cycle thinking to continuous improvement, establish training format and/or frequency and how information is communicated to relevant employees about environmental risks and controls. These align with applicable national and international standards and COP Provisions 2, 23.3, 24.2, 25, 26, 27, 34 and 38, as appropriate.</p> <p>Efforts/Practice - Adequate environmental management systems were implemented, with senior management oversight in place. The system adopted Plan-Do, Check-Act cycle (assess risks and impacts, check legal</p> |

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| | | <p>conformance, set targets, identify options, monitor, measure, and report on processes). Regular training and communication have been conducted for relevant employees (direct and indirect) about environmental risks and controls, in a format and language that workers can easily understand.</p> <p>Results/Outcomes - Relevant policies, procedures and systems for environmental management have been appropriately implemented to manage environmental risks and impacts.</p> |
| 25 Hazardous Substances (25.1; 25.2; 25.3) | Conformance | <p>Commitments/Policies - Policies and procedures have been established for the handling, use, storage, and disposal of hazardous substances, including use of alternatives in the member's business processes, and for maintaining inventory records and up-to-date accessible safety data sheets (or equivalent). They include a ban on manufacture, trade or use or specify a phased-out approach in use of chemicals and hazardous substances subject to international bans. They align with relevant applicable laws and standards and COP Provisions 23 and 24, as appropriate.</p> <p>Efforts/Practice - Adequate management systems to enforce policies and procedures and maintain inventory system and controls, including international ban of chemicals and hazardous substances were in place. Regular review of international agreements was being conducted particularly for substances subject to a phased-out program. Procurement of hazardous substances was from legitimate commercial suppliers. A responsible dedicated manager has been appointed for keeping inventory up-to-date and safety data sheets (or equivalent) accessible. The use of alternatives to hazardous substances, wherever technically feasible and economically viable, was also considered. Coordination with other relevant environmental and health and safety parts of business, as well as trainings for all relevant workers and proper and regular communication of policies, procedures, risks and operations was in place.</p> <p>Results/Outcomes - Relevant policies, procedures and systems have been appropriately implemented to handle, use, store, control, dispose, keep records and communicate risks of hazardous substances, including those which are subject to international bans and use of alternatives.</p> |
| 26 Wastes and Emissions (26.1; 26.2) | Conformance | <p>Commitments/Policies - Policies and procedures have been established to identify, monitor and control significant wastes and emissions to air, water and land generated in the member's business processes, with clearly defined roles and responsibilities. These align with relevant applicable laws and standards and COP Provisions 24 and 27.</p> <p>Efforts/Practice - Adequate environmental management systems to identify, manage and quantify significant wastes and emissions to air, water and land, were observed to be in place and aligned with COP Provision 24. Trends were being monitored over time and used to drive continuous improvement in environmental performance. The system adopted the 4R of waste</p> |

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REGISTERED IN ENGLAND AND WALES WITH COMPANY NUMBER 05449042.

CERTIFICATE APPENDIX

Summary of Findings

| CODE OF PRACTICE 2019 PROVISIONS | RATING | COMMENTS / CONCLUSIONS |
|--|-------------|---|
| | | management (reduce, reuse, recycle and recover, followed by disposal of any residual waste safely) and the mitigation hierarchy, as described under COP 24 (avoid or anticipate, minimise, restore and offset). Results/Outcomes - Relevant policies, procedures and systems for identification and management of significant wastes and emissions to air, water and land have been appropriately implemented. |
| 27 Use of Natural Resources (27.1; 27.2; 27.3) | Conformance | <p>Commitments/Policies - Programs for the identification, monitoring and efficiency initiative(s) have been established for energy (including renewable) and water use, as well as other significant natural resources used (e.g. forest products and plastics). These align with relevant national frameworks, targets, and/or applicable laws (e.g. EU Directive 2014/95/EU to include non-financial statements in annual reports, as applicable) and COP Provisions 3, 24.1 and 26.</p> <p>Efforts/Practice - Adequate systems were in place to monitor energy (including renewable) and water use, identify other significant natural resources used (e.g. forest products and plastics) and enforce efficiency initiatives. The systems adopted the 4 steps to calculate and improve energy (including renewable) and water use in business operations (i.e. identification, prioritisation, implementation and review steps). A responsible manager has been appointed to implement initiatives.</p> <p>Results/Outcomes - The initiatives and the system to calculate and improve the use of energy (including renewable), water and the use of other significant natural resources have been appropriately implemented.</p> |
| 27 Use of Natural Resources (27.4) | N/A | Not applicable to the Member's activity. |
| GOLD, SILVER, PGM, DIAMOND AND COLOURED GEMSTONE PRODUCTS | | |
| 28 Product Disclosure (28.1; 28.2a) | Conformance | <p>Commitments/Policies - Policies, procedures and registers on product disclosure have been established, covering all materials or products in scope, that explain relevant laws, regulations and industry standards, including penalties for non-conformance. These cover representation of materials and products, in selling, advertising and/or marketing, in accordance with applicable law (COP 1) regarding false and misleading representations and with internationally accepted standards.</p> <p>Efforts/Practice - Adequate systems were observed to be in place that enforce accurate representations, in the selling, advertising and/or marketing of materials and products, as well as accurate record-keeping of all stages, especially during processing stage. Physical characteristics of materials and products in scope were observed to be accurately accrued and disclosed, in particular the fineness or content of gold, silver and PGM, as required by law, if in scope. Use of quality marks was in accordance with applicable law or industry standards. A senior manager has been appointed to regularly monitor implementation of applicable laws, regulations and guidance, internal policy, procedures,</p> |

CERTIFICATE APPENDIX

Summary of Findings

| CODE OF PRACTICE 2019 PROVISIONS | RATING | COMMENTS / CONCLUSIONS |
|--|--------|--|
| | | and register. Employees with relevant responsibilities have received training and/or were updated regularly regarding the expected processes to follow. Results/Outcomes - Relevant policies, procedures, registers and systems to enforce accurate representations, and record-keeping have been appropriately implemented. |
| 28 Product Disclosure (28.2b-j, 28.3) | N/A | Not applicable to the Member's activity. |
| 29 Kimberly Process Certification Scheme and World Diamond Council System of Warranties (29.1; 29.2; 29.3; 29.4) | N/A | Not applicable to the Member's activity. |
| 30 Grading, analysis and appraisal (30.1; 30.2; 30.3; 30.4; 30.5; 30.6) | N/A | Not applicable to the Member's activity. |
| RESPONSIBLE MINING | | |
| 31 Extractive Industries Transparency Initiative (31.1; 31.2) | N/A | Not applicable to the Member's activity. |
| 32 Stakeholder Engagement (32.1; 32.2; 32.2) | N/A | Not applicable to the Member's activity. |
| 33 Indigenous Peoples and Free Prior Informed Consent (33.1; 33.2; 33.3) | N/A | Not applicable to the Member's activity. |
| 34 Impact assessment (34.1; 34.2; 34.3) | N/A | Not applicable to the Member's activity. |
| 35 Artisanal and Small-Scale Mining and Large-Scale Mining (35.1) | N/A | Not applicable to the Member's activity. |
| 36 Resettlement (36.1) | N/A | Not applicable to the Member's activity. |
| 37 Emergency response (37.1) | N/A | Not applicable to the Member's activity. |
| 38 Biodiversity (38.1; 38.2; 38.3; 38.4; 38.5) | N/A | Not applicable to the Member's activity. |
| 39 Tailings and waste rock (39.1; 39.2; 39.3; 39.4) | N/A | Not applicable to the Member's activity. |
| 40 Cyanide (40.1) | N/A | Not applicable to the Member's activity. |
| 41 Mercury (41.1; 41.2) | N/A | Not applicable to the Member's activity. |
| 42 Mine rehabilitation and closure (42.1; 42.2; 42.3; 42.4) | N/A | Not applicable to the Member's activity. |