

# Responsible Jewellery Council (RJC)

# RJC Certification: Responsibility and Assurance in the Jewellery and Watch Industry



## Baselworld - 7 March 2012

Bernard Keller, Communication Director, Baselworld (Opening speech)
Catherine Sproule, Chief Operations Officer, RJC
Nawal Aït-Hocine, Corporate Responsibility Director, Cartier International
Luisa La Via, Corporate Social Responsibility and Internal Communication
Executive Director, BULGARI
Raffaella Rossiello, International Communication Director, Chopard & Cie S.A.







**Catherine Sproule** 

**Chief Operations Officer** 

**Responsible Jewellery Council** 





# L'Orafo Italiano: new RJC Supporter



"L'Orafo Italiano has been engaging with the Italian jewellery industry, its history and achievements for over 60 years. Our magazine fully supports the RJC in its commitment to responsible business practices. Awareness of ethical, human rights, social and environmental values in the jewellery and gemstone supply chain is key to a positive change and to sustainable development," says Marina Morini, Editor-in-Chief, L'Orafo Italiano.





# Release of RJC Chain-of-Custody Standard – March 5

After 2 years of stakeholder consultation and standards development, the RJC has released its CoC Standard, applicable to precious metals.

The RJC thanks all who have contributed to this achievement and looks forward to working with interested companies on implementation.

# Responsible Jewellery Council (RJC) - Overview



The Responsible Jewellery Council was founded in 2005 and its Certification System became operative in December 2009.

**Mission :** To advance responsible ethical, social and environmental practices, which respect human rights, throughout the diamond, gold and platinum metals jewellery supply chain, from mine to retail.

**Membership**: Uniquely covers **all** parts of the jewellery supply chain: producers, refiners, traders, cutters and polishers, manufacturers, wholesalers, retailers.

- 360+ Members representing 26 countries around the world: grown 4.5% per month since July 2005.
- US\$45+ billion in annual relevant sales

#### **Auditor Accreditation:**

230+ RJC Accredited Auditors across 8 firms

#### **Certification:**

150+ Certified Members – growing daily

## **Current issues deeply affecting the industry**



- 'Conflict diamonds' and human rights issues
  - Criticisms of the Kimberley Process
  - Zimbabwe situation
- 'Conflict gold'
  - Armed groups in eastern DRC
  - Dodd-Frank Act
- Large-scale mining practices
  - 'no dirty gold' campaign
- Worker conditions in jewellery pipeline
  - Artisanal mining
  - Manufacturing



Photo Courtesy:A group of boys working at Tabakoto mine, in Kéniéba circle. Young boys frequently dig holes or pull up the ore with buckets. © 2011 Human Rights Watch

# A business' reputation is key to its success



•Crisis management: multinational corporations such as Exelon, McDonalds, Tokyo Electric Power and Nestle have experienced a decline in their share value during a hit to their reputation.

# How to create and preserve a strong reputation – in order to avoid crises, strengthen your brand and increase your business?

- •Understand the importance of stakeholders to maintain reputation and bring awareness of the broader political picture and emerging reputation issues.
- •Building a platform of responsible business practices: for long-term resilience, to enhance corporate reputation and support consumer confidence.



#### **RESPONSIBLE BUSINESS PRACTICES**

#### **RJC Standards**





#### **RJC Code of Practices**

- ✓ Launched in 2009
- √ Assurance for Member's business practices
- √ Compulsory for RJC Members

# Chain-of-Custody Standard

- ✓ Launched March 2012 for precious metals (gold, platinum, palladium, rhodium)
- ✓ Assurance that metals are from responsible sources
- √ Voluntary for RJC Members

## **RJC Code of Practices = Member Certification System**





Defines responsible ethical, human rights, social, and environmental practices for businesses in the diamond and gold jewellery supply chain.

**Business Ethics**: - upholding ethical business practices.

**Human Rights and Social Performance**: - upholding fundamental human rights, treating workers fairly and with respect, encouraging a diverse workforce, and provision of a safe working environment.

**Environmental Performance**: - promoting efficient use of resources and energy, and reducing and preventing Pollution.

**Management Systems**: - compliance with Applicable Law, establishing policy, and managing business Risks including Contractors, Suppliers and Partners.

# **Coverage of Provisions of the Code of Practices**



Business Ethics	Human Rights and Social Performance	Environmental Performance	Management Systems
1.1 Bribery and Facilitation Payments 1.2 Money Laundering and Finance of Terrorism 1.3 Kimberley Process 1.4 Product Security 1.5 Product Integrity 1.6 Extractive Industries Transparency Initiative	2.1 Human Rights 2.2 Child Labour and Young Persons 2.3 Forced Labour 2.4 Freedom of Association and Collective Bargaining 2.5 Discrimination 2.6 Health and Safety 2.7 Discipline and Grievance Procedures 2.8 Hours of Work 2.9 Remuneration 2.1 General Employment Terms 2.11 Community Engagement and Development 2.12 Use of Security Personnel 2.13 Indigenous Peoples 2.14 Artisanal and Small-Scale Mining	3.1 Environmental Protection 3.2 Hazardous Substances 3.3 Waste and Emissions 3.4 Use of Energy and Natural Resources 3.5 Biodiversity	4.1 Legal Compliance 4.2 Policy 4.3 Business Partners – Contractors, Customers, Suppliers and Partners 4.4 Impact Assessment 4.5 Mine Closure Planning 4.6 Sustainability Reporting

## RJC has certified 151 Members as of 5 March

94 diamond traders/cutters/polishers

24 jewellery retailers

24 jewellery manufacturers/wholesalers

6 precious metals refiners/hedgers

3 service industries

Abhidimon BVBA AC Diam BVBA

Adiam NV

Allegemeine Gold - und Silberscheideanstalt AG

Amadena LLC / Excellent Facets

Inc

AMC N.V.

AMI Diamonds BVBA Antwerp Star Diamonds NV

AR & AR Jewelry Argor-Heraeus

Argos

Arjav Associates NV Arslanian Freres NV

Aspeco NV

Aurum Holdings Ltd

AV10

Baume & Mercier

Beaverbrooks the Jewellers

Limited Ben Bridge

Boite d'or gioielli spa

Bonas & Co Boucheron **Brilliant Gems** BULGARI

C Mahendra BVBA

Cartier Chanel

Charles Perroud Chaumet

Chester Industries Corp

China Diamond Corporation Limited

Chopard

Clear Light Diamond Company ColorMasters Precious Jewelry Cookson Precious Metals - Retail Corona Jewellery Company Ltd

Cristofol

Crossworks

CTF Diamond Trading Co Ltd D Navinchandra Jewels

D. Goldi BVBA

D. Navinchandra Gems BVBA

Dalumi Europe BVBA

Day's Jewelers

De Beers Diamond Jewellers Ltd De Toledo Diamonds Int BVBA

Dharm Diam BVBA Dhruv Star BVBA Diajewel NV Dialink France SAS

Diambel NV

Diamex Manufacturing NV

Dianco BVBA Dianco DMCC Dianco LLC Dianco I td

Diarough Sicar SCA

**Dimexon Diamonds Limited** 

F Schreiber Inc.

Embee Diamond Technologies Inc

Esskay Gems Inc

**Futar Diamond Traders NV** 

Exelco NV F Hinds

Firestar Diamond BVBA

Fred Fred Meyer **Gay Freres** Gemasia BVBA

Gembel European Sales NV

Gemblue BVBA

GIA

Glorious Gems BVBA

Grospiron Gucci Spa

Hamilton Jewelers

Harriet Kelsall Jewellery Design Ltd Harry Winston Diamond Corporation

Harshid Exports Hope Belgium NV

Horizon Diamonds BVBA

I.D.R.P. BVBA **IDH Diamonds NV** 

Interjewel (HK) Company Limited

Interjewel (Thailand) Co. Ltd

Interjewel Europe Interiewel USA Inc

International Gemological Institute

Jaeger Le Coultre JC Penney

Julius Klein Group

Kama Schachter Jewlery Inc.

Karp Impex NV

KGK Diamonds BVBA

Kiran Exports Komal Gems NV

KP Sanghvi HK Limited

Kuperman Brothers Diamonds LTD

L&N Diamonds

Lazare Kaplan International

Leo Schachter Diamonds LLC

M/S D. Navinchandra Exports Pvt.Ltd Twinklediam NV

Messika Diamonds SAS Metalor Technologies SA

Rare Gems BVBA Raymond Bloch

Regal Imports

Richold SA Rosy Blue NV

Rothschild Diamonds Limited

Rubel & Menasche

S.V Gems

Samir Gems NV Sauraj Diamonds NV

Select Jewellerv BVBA

Shainydiam BVBA Shrenuj NV

Signet Jewelers

Sima Diamond NV Simplex Diam NV

Star Diamond NA

Star Rays Group Company India Suashish Diamonds (HK) Limited

Sunnex BVBA

Super Diam BVBA

Supergems NV Swadip Gems BVBA

Tache

TAG Heuer

The Birmingham Assay Office

Responsible

**Jewellery** Council

The Fair Trade Jewellery Co.

Tiffany & Co

Vacheron Constantin

Van Cleef & Arpels

Venus Jewel

VV SA. Varinor

Yaelstar BVBA

Zenith

#### **Certified Members**



# RJC Certified Members represent 31 countries in the world





#### **RJC Standards**





#### **RJC Code of Practices**

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# Chain-of-Custody Standard

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## **Industry Briefing:**

Do you know where your gold comes from? RJC Chain of Custody and LBMA Responsible Gold: Providing support for supply chain due diligence

The London Bullion Market Association (LBMA) and the Responsible Jewellery Council (RJC) invite you to join your industry colleagues for an update on RJC Chain of Custody Standard and LBMA Responsible Gold Guidance, led by Ruth Crowell, Commercial Director, LBMA and by Dr. Fiona Solomon, Director, Standards Development, RJC.



This session takes place from 2:00 to 3:30 pm tomorrow, 8 March, in room Samarkand, Congress Center, Baselworld.





# RJC is Associate Member of ISEAL, the global association for social and environmental standards

- •On June 30th 2011, RJC was approved for Associate Membership of the ISEAL Alliance.
- •As an Associate Member, RJC commits to ISEAL's mission and Code of Ethics.
- •RJC will be audited for full compliance with the ISEAL Codes of Good Practice in standards setting and impacts evaluation in 2012, in order to graduate to a Full Member of ISEAL.



## **RJC Consultative Panel**



RJC established a Standards Consultative Panel of external stakeholders to engage directly in standards development. In 2012, RJC will be establishing a multi-stakeholder Standards Committee.

#### Standards / supply chain associations

- Alliance for Responsible Mining
- Diamond Development Initiative
- Fairtrade Foundation
- International Colored Gemstone Association
- International Diamond Council
- Jewelers Vigilance Committee
- London Bullion Market Association
- Transfair USA

#### Non-government organisations

- Conservation International
- Enough Project
- Fauna and Flora International
- Global Witness
- Human Rights Watch
- PACT

#### Non-government organisations (cont.)

- Partnership Africa Canada
- Solidaridad
- WWF CARPO

#### Research/consultancy

- Centre for Socially Responsible Mining, University of Queensland
- Estelle Levin, Development Consultant
- Eden Project

#### **Chain of custody systems**

- Brinks
- Historic Futures
- OECD Conflict Minerals Supply Chain Due Diligence working group
- STR Responsible Sourcing
- Track Record
- Verite USA

www.responsiblejewellerv.com

# RJC cooperates with SAI, ARM & DDII to advance their shared objectives which include:





- •Joint promotion of responsible business practices to the jewellery supply chain.
- •Training for companies seeking more detailed guidance on establishing systems and procedures for social compliance, featuring SAI's Social Fingerprint™ Program and auditor training courses.
- Initial comparative review of SA8000® and RJC COP identified significant overlap and opportunities to enhance alignment. The parties will work together in the context of RJC's 2012 standards review.



- •Improving social, environmental and labour practices in artisanal and small-scale mining (ASM);
- Facilitating constructive dialogue and where appropriate, collaboration between large-scale mining operations and ASM to create sustainable and fair local opportunities for communities in mineral rich regions;
- Increasing market access for jewellery raw materials produced by ASM communities.



- •Improving social, environmental, labour practices and good governance in the artisanal diamond mining sector;
- •Enhanced relationships between large-scale and artisanal diamond mining;
- Increasing market access for jewellery raw materials produced by artisanal diamond mining communities.



# RJC commitment to the United Nations Global Compact



The Responsible Jewellery Council was officially registered as Participant to the United Nations Global Compact on January 15th, 2009.

RJC makes a commitment to set in motion changes to business operations so that the Global Compact and its ten principles become part of strategy, culture and day-to-day operations; to publicly advocate the Global Compact and its principles via available communications channels; and to communicate annually and publicly on progress made in implementing the Global Compact principles.

The RJC Communications on Progress Report are available at:

http://www.unglobalcompact.org/participants/detail/7979-Responsible-Jewellery-Council







# **Nawal Ait-Hocine**

**Chair, Membership Committee Responsible Jewellery Council** 

**Corporate Responsibility Director Cartier International** 

# **Benefits of RJC membership**



- •Enhance and preserve strong brand reputation avoiding crisis, strengthening your brand.
- •Join a community of confidence with a mine to retail initiative unique to the jewellery and watch industry worldwide.
- •Opportunity to participate in the work of an industry standard that covers all parts of the jewellery supply chain and actively contribute to Sustainable Development.
- •Offers a communications and engagement platform, supporting Members in communicating with media, NGOs, consumers and external stakeholders.
- •Members can be involved in RJC Committee work, e.g. Standards, Communications and Accreditation/ Certification.
- Free RJC training delivered by online webinars and Member workshops at main Trade Fairs.

# **RJC Membership – Eligibility, Coverage, Commitment**

**Eligibility** - all businesses, **small**, **medium** and **large**, and associations participating in the diamond, gold and platinum group metals jewellery supply chain and / or engaged in activities that have a potential impact on consumer confidence in that supply chain.

**Coverage** - all parts of the jewellery supply chain featuring a wide range of size, location and types of business. 60+ Members that has grown 50% from Q3 201, representing over \$45 billion in annual relevant sales.

**Commitment** - Conform to the Code of Practices by submitting to a third party audit against the Code of Practices within two years of joining the Council.

#### **Annual Membership fees:**

- Metal and or Diamond Producers and Retailers pay \$45 per million dollars of annual relevant sales
- •Companies in the middle of the supply chain pay \$30 per million dollars of annual relevant sales
- •The minimum fee for start up companies is of \$170

Responsible Jewellery Council

#### 15 RJC Trade Association Members

RJC Trade Association Members play a pivotal role in building awareness of the value of RJC membership. Through their strong national ties, RJC Trade Associations can also assist their members in offering tailored guidance, advice and support in the steps toward RJC Member Certification.









Responsible























# 11 RJC Supporters



Supporters of the Responsible Jewellery Council underline their commitment to corporate responsibility and integrity.

























# RJC operates transparently through its website



- •A transparent tool where all RJC Members and all documents are open to the public.
- •RJC Certified Members are available on the web under the 'Certified Member' page: <a href="http://www.responsiblejewellery.com/members/certified-members/">http://www.responsiblejewellery.com/members/certified-members/</a>





Performance | Accountability | Confidence



# Luisa La Via

Corporate Social Responsibility and Internal Communication Executive Director

BULGARI

# BVLGARI



## **First Certified Member in Italy**

"Bulgari has always fostered a culture that promotes with concrete actions environmentally and socially responsible behaviour, able to make the difference in people's lives. This certification is an important acknowledgement of our constant commitment and encourages us to further surpass ourselves in virtuous practices of integrity and transparency towards our clientele and stakeholders," says Francesco Trapani, CEO of BULGARI.

Photo courtesy: BULGARI

# BVLGARI



- •BULGARI
- Italian Company Founded in 1884
- Leader in the Jewellery Field
- •Member of the RJC since 2006
- Our CSR strategy
- •The RJC Certification
- Our Commitment to the RJC



Performance | Accountability | Confidence



# Raffaella Rossiello

International Communication Director Chopard & Cie S.A.



"As a family owned and independent company, Chopard is particularly attentive to social responsibility issues and since many years remains committed to various philanthropic organizations. Among these, the preservation of the environment has been a priority. Since 2010 for example, we have initiated a partnership with WWF to support the safeguard of wild tigers.

It was therefore a natural decision for us to apply for RJC membership. Worldwide, the Chopard teams participated with enthusiasm and dedication, all through the certification process. Being a member of the RJC, acknowledges our strong and long-time commitment to observe responsible business practices, internally and externally. It will also further reinforce the trust of our clients, in particular regarding the quality and the traceability of our products."

Caroline Gruosi-Scheufele, Co-President Chopard Karl-Friedrich Scheufele, Co-President Chopard

# A FEW FACTS







- Independent family owned Swiss watch and jewellery company founded in 1860
- Vertically integrated production: 30 different crafts are practised in 4 manufacturing sites with a strong emphasis on in-house training
- The Group today employs 1950 people worldwide
- 1500 points of sale, 130 dedicated boutiques
- Long term partnerships with philantropic organizations: Elton John AIDS Foundation, Jose Carreras International Leukaemia Foundation, WWF
- Environnement conscious business practices (new buildings eco friendly...)
- Member of the RJC since 2010

# **OUR RJC COMMITMENT**





#### **TEAM WORK:**

- Brought sense of pride to the team for the work accomplished to achieve the RJC certification
- Became more alert on environmental issues
- Led to exchange and formalize worldwide Best Practices
- Created an internal dynamic around this new project involving a manager's steering commitee, a headquarters task force, as well as subsidiaries managers

#### **NEXT STEPS:**

- Keep the certification up On going efforts
- Create a permanent Corporate Social Responsability position to pursue our commitment
- Review recommandations and implement them
- Explore new opportunities in Corporate Social Responsability specific projects
- Make the Corporate Social Responsability a « second nature » for our teams

#### Governance of the Council



#### Officers of the Council

Chairman: Matt Runci: Jewelers of America

Vice-Chairman: John Hall, Rio Tinto

Honorary Secretary: Mark Jenkins, Signet plc

Honorary Treasurer: James Suzman, De Beers Group

#### **Committee Chairs**

Executive Committee: Matt Runci, Jewelers of America

lards Committee: Charles Chaussepied, Piaget + Ryan Taylor, The Fair Trade Jewellery

Company

Communications Committee: John Hall, Rio Tinto

Membership Committee: Nawal Ait-Hocine, Cartier

Legal Committee: Mark Jenkins, Signet plc

People Committee: Fazal Chaudri, Exelco

Finance Committee: Ruth Batson, American Gem Society

Accreditation and Training Committee: Gérard Satre, Chanel

#### **RJC Management**

Michael Rae, Chief Executive Officer

## **Governance of the Council**



#### **Members of the Board of Directors**

Allchin, Michael – Birmingham Assay Office Baker, Donna - Gemological Institute of America Batson, Ruth - American Gem Society Bonas, Charles - Bonas & Co. Ltd. Chaudri, Fazal - Exelco International Ltd Cox, Bruce - Rio Tinto Cunningham, Vicki – H.Cunningham Fine Jewelry Inc De Blanchard, Dominique - Cristofol Paris Fornas, Bernard - Cartier Hall. John - Rio Tinto Hoare, Michael - National Association of Goldsmiths Jenkins, Mark – Signet Jewelers Limited Leake, Martin - BHP Billiton Diamonds Inc. Leopold-Metzger, Phillipe - Piaget Lussier, Stephen – De Beers Group Mehta, Dilip – Rosy Blue NV Palmer, Derek - Pluczenik Diamond Company NV Pinet-Cuoq, Bernadette - Union Française BJOP Prevel, Patrick Martin - Christian Bernard Group Runci, Matt – Jewelers of America Simelane, Yedwa - AngloGold Ashanti Limited Suzman, James – De Beers Group



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