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BY THE AUTHORITY OF THE COUNCIL

JOYERIA TOUS, S.A.

IS A CERTIFIED MEMBER OF THE RESPONSIBLE JEWELLERY COUNCIL

NUMBER:0000 1981DURATION:3 YearPERIOD:19 June 2020 - 19 June 2023STANDARD:Code of Practices 2013

falle Alasfaid

DAVID BOUFFARD CHAIRMAN

IRIS VAN DER VEKEN EXECUTIVE DIRECTOR



Certificate revision date: 5 May 2020 1 of 4



CERTIFICATION OVERVIEW

| MEMBERSHIP FORUM | Jewellery Retailer | |
|--------------------------|--|--|
| AUDIT DATE | 11-13 December 2019, 24-31 January 2020 | |
| AUDIT TYPE | First Certification | |
| APPLICABLE STANDARD | Code of Practices 2013 | |
| ACCREDITED AUDIT FIRM | Intertek Italia Spa | |
| CERTIFICATION SCOPE | Joyeria Tous S.A., Manresa, Spain - Headquarters; Tallers Tous, S.L., Sabadell, Spain - Jewellery manufacture; Tous (Flagship store), Barcelona, Spain - Jewellery and accessories store; Tous Italy, SRL, Rome, Italy - Jewellery and accessories stores; Tous USA Inc., New York, USA - Jewellery and accessories stores; Tous Japan Co. Ltd., Tokyo, Japan - Jewellery and accessories stores; Sab&Co, Paris, France - Jewellery and accessories stores; Tous Franquicias S.L.U., Manresa , Spain - Franchising management; Latam Logistics S de RL de CV, Lomas de Chapultepec, Mexico - Logistics of jewellery and accessories stores; Tous International Ltd., Kowloon, Hong Kong - Jewellery and accessories stores; Russkiy Roznichniy Holding, Moscow, Russia - Jewellery and accessories stores; Tous Portugal Ltd., Lisbon, Portugal - Jewellery and accessories stores; Tous Portugal Ltd., Lisbon, Portugal - Jewellery and accessories stores; Tous Portugal Ltd., Lisbon, Portugal - Jewellery and accessories stores; Tous Ciudad Real S. L., Ciudad Real, Spain - Jewellery and accessories stores; Tous Joyeros León, S.L., Leon, Spain - Jewellery and accessories stores; Tous (Dongguan) Trading CO.LTD., Dongguan, China - Jewellery and accessories stores; TOUS Shanghai, Shanghai, China - Jewellery and accessories stores; Joyeria Tous S.A., Manresa, Spain - Jewellery and accessories stores. | |
| APPLICABLE PROVISIONS | General requirements: 1-4, except 3.2 Responsible supply chains and human rights: 5-12, except 6.2, 7, 11.3-4, 12 Labour rights and working conditions:13-20, except 17.3, 19.3 Health, safety and environment: 21-25, except 21.10 Diamonds, gold and platinum group metal products: 26-28, except 28 Responsible mining sector: Not applicable | |

| PROVENANCE CLAIMS | Not Applicable. |
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| AUDITOR STATEMENT OF CONFORMANCE | Based on the scope and findings of the certification audit, the member has demonstrated a conformance level consistent with a: |
| | 3 Year Certification |
| NEXT AUDIT TYPE | MID-TERM REVIEW (within 12-24 months): |
| | A. Mid-term review NOT required due to: |
| | No anticipated changes to the certification scope during the certification period |
| | <25 full time equivalent personnel |
| | Low risk of non-conformances due to management controls |
| | Existence of parallel audits for schemes recognised by RJC |
| | Existence of rigorous internal audit programs |
| | Strong internal controls ensuring effective review and closure of corrective actions for non-conformances. |
| | B. Mid-term review (desktop only) required due to: |
| | No impact on conformance levels from any changes to the certification scope |
| | 2 or less minor non-conformances with critical provisions or 4 or less minor non-conformances in general identified by the audit (not covered by parallel audits for schemes identified as equivalent to RJC's) for an individual member in the mining sector or a non-mining sector member |
| | Possibility of remote verification of actions. |
| | No risk to critical provisions. |

| \checkmark | C. Mid-term review (with a site visit) required due to: |
|--------------|--|
| \bigcirc | Known and anticipated changes to the certification scope during the certification period |
| \bigcirc | Member no longer supporting external standards and initiatives recognised by RJC |
| \bigcirc | 3 or more minor non-conformances with critical provisions or 5 or more minor non-conformances not covered by parallel audits for schemes identified as equivalent to RJC's for any non-mining sector member of individual mining facility, if the member is in the mining sector |
| \bigcirc | New systems and controls for critical provisions that could not be tested at the certification audit |
| \bigcirc | Need to test new systems and controls ensuring respect for critical provisions |
| \bigcirc | Facilities with risk of non-conformances with critical provisions |
| \bigcirc | Other reasons presented by the lead auditor necessitating an onsite verification. |

ABOUT THIS CERTIFICATION

This certification is issued by the Responsible Jewellery Council in accordance with its standards and supporting documentation, available on the <u>RJC website</u>.

This certificate can be authenticated on the <u>RJC website</u>. Please contact certification@responsiblejewellery.com with any questions.

The RJC aims to ensure the fair, timely and objective resolution of complaints relating to RJC certification. The complaints mechanism and contact details can be accessed on the <u>RJC website</u>.

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